

Bellaire Travels LLC

Robocall Mitigation Program Description

Company Name: Bellaire Travels LLC

Business Type: Travel and Tourism Services / Travel Agency

Program Effective Date: 05/22/2026

Purpose

Bellaire Travels LLC is committed to complying with all applicable federal laws and regulations relating to voice communications, including the requirements established by the Federal Communications Commission (FCC), the Telephone Consumer Protection Act (TCPA), and industry best practices intended to prevent unlawful robocalls and protect consumers.

Bellaire Travels LLC has implemented a Robocall Mitigation Program designed to prevent the origination, transmission, and facilitation of illegal or fraudulent automated calls across its communications systems.

Nature of Calling Activity

Bellaire Travels LLC uses telecommunications services primarily for legitimate business communications including:

- Customer support and assistance
- Travel reservation confirmations
- Booking updates and notifications
- Appointment reminders
- Customer service follow-ups
- Marketing communications to customers who have provided consent
- Business operational communications

Bellaire Travels LLC does not knowingly originate unlawful robocalls, spam calls, spoofed calls, or fraudulent telemarketing campaigns.

Mitigation Measures Implemented

Bellaire Travels LLC maintains policies and procedures intended to identify and reduce potentially unlawful traffic through the following controls:

1. Customer Consent Verification

Bellaire Travels LLC only initiates customer communications where:

- The recipient has voluntarily provided contact information;
- Required consent has been obtained prior to marketing communications;
- Opt-in records are maintained when applicable;
- Customers are provided with mechanisms to opt out of future communications.

2. Traffic Monitoring and Review

Bellaire Travels LLC monitors its communication activities and reviews calling patterns for unusual or suspicious behaviour, including:

- Excessive call volumes;
- Abnormal calling frequencies;
- Irregular destination patterns;
- Potential indicators of unauthorized activity.

Any suspicious activity identified may result in immediate investigation and corrective action.

3. Caller Identification Integrity

Bellaire Travels LLC does not intentionally alter, falsify, or misrepresent caller identification information. Caller ID information used by the company accurately identifies Bellaire Travels LLC or an authorized business number associated with company operations.

4. Vendor and Service Provider Oversight

Bellaire Travels LLC works only with reputable telecommunications service providers and technology partners. The company expects vendors and providers supporting communication services to maintain appropriate compliance practices and industry standards.

5. Internal Compliance Controls

Bellaire Travels LLC maintains internal policies requiring employees and authorized users to comply with:

- FCC regulations
- TCPA requirements
- Applicable state and federal laws
- Internal communication standards

Employees or users found violating these policies may be subject to corrective action.

6. Complaint Investigation Process

Bellaire Travels LLC maintains procedures to investigate consumer complaints related to voice communications. Complaints involving potentially unauthorized or suspicious activity are reviewed promptly, and appropriate remediation measures are taken when necessary.

Call Authentication and Industry Standards

Where technically supported by underlying telecommunications providers, Bellaire Travels LLC supports the implementation and use of industry call authentication frameworks and mitigation practices intended to reduce illegal spoofing and fraudulent traffic.

Program Review and Updates

Bellaire Travels LLC periodically reviews and updates this Robocall Mitigation Program to reflect changes in regulations, business operations, industry standards, and emerging risks associated with unlawful calling activity.

Responsible Contact

Compliance Contact:

Bellaire Travels LLC

Compliance Department

Email: admin@bellairetravels.com

Phone: +14245992232

For FCC filing purposes,

- Your official FCC filing contact email: danielmoussima@bellairetravels.com
- Business phone number : 4245992232
- Effective date: 05/22/2026
- Name/title of responsible officer: *Daniel Moussima – Chief Executive Officer*)