

Gulflight LLC

Robocall Mitigation Program Description

Gulflight LLC provides hosted VoIP telecommunications services to end-user business customers utilizing the CoreDial platform and upstream carrier relationships.

Gulflight LLC has implemented a robocall mitigation program designed to reduce the origination and transmission of unlawful robocall traffic in accordance with FCC requirements and 47 CFR § 64.6305.

The company's robocall mitigation efforts include:

- Utilizing STIR/SHAKEN authentication frameworks where technically feasible through its hosted VoIP platform and upstream carrier partners.
- Verifying customer identity and account information during onboarding and provisioning processes.
- Monitoring customer traffic patterns for suspicious, excessive, unlawful, or irregular calling activity.
- Investigating complaints, traceback notices, and regulatory inquiries related to potentially unlawful robocall traffic.
- Cooperating with the FCC, law enforcement agencies, industry traceback consortiums, and upstream carrier partners in the investigation and mitigation of illegal robocalls.
- Suspending or terminating services to customers engaged in unlawful robocalling activity or violations of applicable telecommunications laws and regulations.

Gulflight LLC commits to responding promptly and fully to traceback requests and maintaining reasonable measures to prevent the origination of unlawful robocall traffic on its services.

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3501 NW Evangeline Trwy

Carencro, LA 70520