

Aixvo Link LLC Robocall Mitigation Program Description

Aixvo Link LLC provides AI-powered communication and voice platform services to business customers. The company is committed to preventing illegal robocalls, spam traffic, spoofing, and fraudulent telecommunications activity.

Customer Verification and KYC

All customers are subject to onboarding review and identity verification procedures. High-risk or suspicious accounts may be manually reviewed prior to activation.

Traffic Monitoring

Aixvo Link LLC monitors voice and messaging traffic for unusual patterns, excessive call volumes, spam indicators, and suspicious behavior.

Abuse Prevention

Aixvo Link LLC prohibits the use of its platform for illegal robocalls, spoofing, phishing, fraud, or other unlawful activity. Customers violating these policies may have their services suspended or terminated immediately.

Consent and Compliance

Customers are required to obtain proper consent before initiating outbound calls or sending SMS/MMS messages. Aixvo Link LLC requires compliance with applicable FCC regulations, TCPA requirements, and carrier policies.

Traceback Cooperation

Aixvo Link LLC commits to responding promptly to traceback requests from the FCC, law enforcement agencies, and authorized industry traceback organizations.

STIR/SHAKEN

Aixvo Link LLC does not operate its own IP-based voice network and relies on upstream telecommunications providers for STIR/SHAKEN implementation and call authentication services. The company acts as an application and platform service provider and therefore does not have an independent STIR/SHAKEN implementation obligation.