

Robocall Mitigation Program Description

Company Name:	Align East Strategies LLC
FRN:	0038419917

Overview

Align East Strategies LLC utilizes upstream voice service providers for telecommunications and SIP trunking services in connection with legitimate business communications and CRM-related operations. The company does not currently operate its own IP-based voice network infrastructure capable of implementing STIR/SHAKEN authentication directly.

The company maintains and enforces a robocall mitigation program reasonably designed to prevent the origination and transmission of illegal robocalls and unlawful spoofing activity in accordance with 47 CFR § 64.6305(a).

Robocall Mitigation Procedures

- Verification of customers and authorized users before granting access to voice-related services
- Monitoring for suspicious traffic patterns, excessive call volumes, or potentially unlawful activity
- Enforcement of acceptable use policies prohibiting illegal robocalls, spoofing, fraud, harassment, and unlawful automated calling activity
- Cooperation with traceback requests from the FCC, law enforcement agencies, and the industry traceback consortium
- Commitment to respond to traceback requests within 24 hours when applicable
- Immediate investigation and mitigation of any suspected abusive traffic or unauthorized use
- Maintenance of internal records related to customer onboarding and usage activity when applicable

STIR/SHAKEN Implementation Status

Align East Strategies LLC has not implemented STIR/SHAKEN authentication on its own network because it does not currently operate independent IP-based voice network infrastructure capable of originating authenticated SIP traffic directly.

The company relies on upstream voice service providers for call transport and origination functionality.

Compliance Commitment

Align East Strategies LLC is committed to complying with all applicable FCC robocall mitigation requirements and maintaining policies and procedures reasonably designed to prevent illegal robocall activity.