

Robocall Mitigation Database (RMD) Plan Package

Business Name	RAMIA ENTERPRISES INC
FCC Registration Number (FRN)	0038414769
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Foreign Voice Service Provider	No
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1. Purpose

RAMIA ENTERPRISES INC is committed to preventing unlawful robocalls, caller ID spoofing, and fraudulent telecommunications traffic on its network. This Robocall Mitigation Plan outlines the procedures, policies, and technical controls implemented by the company to comply with FCC requirements under the Robocall Mitigation Database (RMD).

2. STIR/SHAKEN Implementation

RAMIA ENTERPRISES INC certifies that it has fully implemented the STIR/SHAKEN authentication framework across its network infrastructure and complies with applicable FCC regulations under 47 CFR § 64.6301. The company authenticates outbound traffic where technically feasible and validates inbound traffic using industry-standard procedures.

3. Know Your Customer (KYC) Procedures

The company performs customer verification and onboarding checks before activating any telecommunications services. Customer information including business registration, contact details, billing verification, and intended traffic usage are reviewed to identify suspicious or potentially unlawful activity.

4. Traffic Monitoring and Analytics

RAMIA ENTERPRISES INC continuously monitors network traffic patterns for unusual calling behavior, high-volume call bursts, invalid caller ID usage, spoofing attempts, and other indicators associated with illegal robocall campaigns. Automated systems and manual review processes are utilized to identify suspicious activity.

5. Traceback Cooperation

The company commits to responding promptly to traceback requests from the FCC, law enforcement agencies, industry traceback consortiums, and authorized partners. RAMIA ENTERPRISES INC cooperates fully in investigations relating to unlawful robocalls and spoofing activities.

6. Network Controls and Enforcement

The company maintains technical and administrative safeguards designed to mitigate fraudulent or unlawful traffic. These safeguards may include traffic filtering, call blocking, rate limiting, customer suspension, account termination, and routing restrictions when suspicious activity is detected.

7. Record Retention

Relevant customer onboarding records, traffic logs, traceback communications, and mitigation actions are retained according to internal compliance policies and applicable legal requirements.

8. Compliance Statement

RAMIA ENTERPRISES INC certifies that it maintains an active robocall mitigation program reasonably designed to prevent customers and downstream providers from originating or transmitting unlawful robocalls or spoofed calls over its network.

Authorized Officer e-Signature: Victor Mensah

Date: 05/13/2026