

Robocall Mitigation Program Description

Filing Entity:	The One Stack, LLC
FRN:	0038390993
OCN:	345M
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1. Filer overview

The One Stack, LLC (“The One Stack”) is a facilities-based Voice Service Provider as defined at 47 CFR § 64.1600(r), serving business end-users via SIP interconnection to one or more facilities-based underlying carriers (see § 6). The One Stack is the merchant of record and is solely responsible for regulatory compliance, billing (including Universal Service Fund and state surcharges), and 911 service for every end-user under its OCN.

The One Stack markets its services through independent Authorized Sales Agents under written agreements that limit those agents to lead-referral and customer-support activities for commission compensation. Authorized Sales Agents do not originate or terminate voice traffic, do not invoice end-users, and are not Voice Service Providers under 47 CFR § 64.1600(r). End-user voice service is provided by The One Stack directly under The One Stack’s OCN.

2. STIR/SHAKEN implementation status

The One Stack certifies **Complete STIR/SHAKEN Implementation** under 47 CFR § 64.6301. Every call originated under The One Stack’s network is authenticated using The One Stack’s own STI certificate, issued by TransNexus, Inc. as STI Certificate Authority, under a Service Provider Code token issued by iconectiv. Cryptographic signing is performed by TransNexus ClearIP prior to delivery to The One Stack’s underlying carrier(s) for PSTN transit. Attestation level (A, B, or C) is selected per call based on end-user verification status and calling-number ownership. The One Stack’s network is fully IP-based; no TDM portion exists. No prior STIR/SHAKEN certification of The One Stack has been removed by Commission action, and The One Stack has not been prohibited from filing in the Robocall Mitigation Database.

3. Robocall mitigation practices

The One Stack operates a robocall mitigation program consistent with 47 CFR § 64.6305(a) that includes real-time call analytics through TransNexus ClearIP, a Do-Not-Originate filter aggregating the FCC’s published list and the USTelecom Industry Traceback Group’s DNO Registry, per-customer rate limits, daily automated anomaly detection on short-duration, spam-flagged, and number-rotation metrics, pre-flight verification that the calling number is owned by the originating customer, and immediate suspension of customers exceeding

critical thresholds. The One Stack screens every business customer against the Office of Foreign Assets Control Specially Designated Nationals list at onboarding and daily thereafter. The One Stack reserves the right to modify or supplement this program to respond to new threat patterns or regulatory developments, and will update this filing within ten (10) days of any material change.

4. End-user customer verification

The One Stack performs identity verification on every business customer prior to provisioning voice service. Verification includes confirmation of legal business name and address against Secretary-of-State records, IRS Employer Identification Number validation, beneficial-owner identity verification via Stripe Identity for owners holding twenty-five percent (25%) or greater interest, OFAC sanctions screening, and payment method authentication. New customers are capacity-limited until verification is complete. KYC records are retained for a minimum of seven (7) years. The One Stack does not delegate the verification decision; Authorized Sales Agents may collect onboarding information on The One Stack's behalf, but verification is performed by The One Stack directly.

5. Authorized Sales Agent oversight

Each Authorized Sales Agent enters into a written agreement that acknowledges The One Stack as the sole Voice Service Provider for all introduced customers; limits the agent's role to referral, sales presentation, and Tier-1 customer support; prohibits the agent from originating traffic, holding numbers in their own name, or invoicing end-users for voice service; requires the agent to honor The One Stack's Acceptable Use Policy and to escalate any suspected abuse or robocall activity within one (1) business day; and permits The One Stack to terminate the agreement immediately on breach. The One Stack maintains a register of active Authorized Sales Agents.

6. Traceback cooperation and upstream verification

The One Stack commits to responding fully and within twenty-four (24) hours to all traceback requests from the Federal Communications Commission, law enforcement, and the USTelecom Industry Traceback Group, and to cooperating in identifying and stopping illegal robocallers originating calls under The One Stack's network. The designated traceback contact is **traceback@theonestack.com**. The One Stack maintains Call Detail Records and STIR/SHAKEN attestation records for a minimum of seven (7) years.

The One Stack interconnects with one or more facilities-based underlying carriers, presently including Telnyx LLC and Bandwidth.com, LLC, each of which holds an active FCC Section 214 authorization and is properly listed in the Robocall Mitigation Database. The One Stack may add, substitute, or fail over between these and other comparably qualified facilities-based underlying carriers as required for capacity, redundancy, or commercial reasons, and verifies each carrier's RMD listing on an automated daily basis.

7. Acceptable Use enforcement

The One Stack's Master Services Agreement and customer onboarding terms expressly prohibit use of The One Stack's services to originate illegal robocalls or illegal spoofed calls, transmission of misleading caller ID information, and origination of telemarketing or sales calls without compliance with the Telephone Consumer

Protection Act (47 USC § 227) and applicable state laws. The One Stack reserves and will exercise the right to suspend or terminate any customer for breach of these terms and to block originating numbers used in violation thereof.

8. Confidentiality

This Robocall Mitigation Program Description does not contain confidential business information and has not been submitted to the FCC's Electronic Comment Filing System under a confidentiality request.

9. Certification

The undersigned, on behalf of The One Stack, LLC, certifies that the information set forth in this Robocall Mitigation Program Description is true and correct to the best of the undersigned's knowledge, that The One Stack has implemented the robocall mitigation program described herein, and that The One Stack will continue to operate the program as described and will update this filing within ten (10) days of any material change.

Jesse Pearson
Manager
The One Stack, LLC
Date: May 12, 2026