

Robocall Mitigation Program (RMD) Plan

Company: HURCO COMPANIES INC

FCC FRN: 0038411625

Date: May 12, 2026

1. Purpose

This Robocall Mitigation Program describes the policies, procedures, and technical controls implemented by HURCO COMPANIES INC to prevent the origination, transmission, and facilitation of unlawful robocalls and spoofed traffic across its voice network.

2. STIR/SHAKEN Implementation

HURCO COMPANIES INC has fully implemented the STIR/SHAKEN authentication framework across its IP voice network where required under FCC rules. The company authenticates outbound SIP signaling and validates inbound identity headers in compliance with 47 CFR § 64.6301.

3. Traffic Monitoring and Analytics

The company continuously monitors voice traffic patterns for signs of suspicious, illegal, high-volume, or anomalous robocalling behavior. Automated systems and internal procedures are used to identify irregular call attempts, excessive short duration calls, spoofed caller IDs, and unusual traffic spikes.

4. Customer Verification and KYC

All customers are subject to onboarding verification procedures, including identity verification, service validation, and fraud risk review before activation of services. Enhanced due diligence may be applied to high-risk customers or traffic sources.

5. Call Traceback Cooperation

HURCO COMPANIES INC cooperates fully with traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group. The company commits to responding to traceback requests within 24 hours whenever feasible.

6. Mitigation Actions

If suspicious or unlawful traffic is identified, the company may immediately block, suspend, investigate, or terminate the responsible services, trunks, accounts, or network routes. Additional mitigation controls may include rate limiting, caller ID validation, traffic filtering, and destination restrictions.

7. Record Retention

Relevant call detail records, customer verification records, traceback correspondence, and mitigation actions are retained in accordance with applicable legal and regulatory requirements.

8. Employee Oversight and Compliance

Network and compliance personnel are trained on robocall mitigation obligations, traceback handling procedures, and fraud prevention practices. Compliance oversight is managed internally by authorized telecom and network personnel.

9. Contact Information

Robocall Mitigation Contact: Donald Taylor Network Infrastructure Architect (Telecom) Email: donald.taylor@hurco-group.com Phone: 317-480-1624

10. Certification

HURCO COMPANIES INC certifies that it has implemented a robocall mitigation program reasonably designed to prevent the origination and transmission of illegal robocalls and that all statements made within this document are true and accurate to the best of the company's knowledge.

Authorized Officer e■Signature	Priya Nair
Company	HURCO COMPANIES INC
Execution Date	May 12, 2026