

DALESA CORP – Robocall Mitigation Program Description

This Robocall Mitigation Program Description (“RMD Plan”) is submitted by DALESA CORP in accordance with the Federal Communications Commission (FCC) requirements under 47 CFR Section 64.6305. DALESA CORP certifies that all voice traffic originating on its network is subject to a robocall mitigation program reasonably designed to prevent the origination and transmission of illegal robocalls and spoofed calls.

Company Information

Company Name: DALESA CORP

FCC Registration Number (FRN): 0038406922

Business Address: 20200 W Dixie Hwy Suite 707, Miami, FL 33180, United States

Primary Contact: Cameron Pratt – Carrier Relations Manager

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STIR/SHAKEN Implementation

DALESA CORP certifies that it has fully implemented the STIR/SHAKEN authentication framework across its network in compliance with FCC requirements. All SIP-based traffic originating from DALESA CORP’s network is authenticated using STIR/SHAKEN standards where technically feasible. The company maintains active cooperation with upstream and downstream carriers to ensure authenticated traffic integrity and compliance with industry traceback requirements.

Robocall Mitigation Procedures

DALESA CORP maintains internal procedures and monitoring systems intended to identify, prevent, and mitigate unlawful robocall traffic.

- Continuous monitoring of outbound traffic patterns and call behavior.
 - Investigation of abnormal call volumes, short duration calls, and suspicious traffic spikes.
 - Immediate suspension or termination of customers engaged in illegal robocalling activities.
 - Customer due diligence and KYC verification before service activation.
 - Traffic review procedures for high-risk customers and international routes.
 - Blocking and mitigation measures against spoofed caller ID traffic where technically feasible.
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Traceback Cooperation

DALESA CORP commits to responding fully and promptly to traceback requests received from the FCC, law enforcement agencies, and the Industry Traceback Group (ITG). The company will respond to traceback inquiries within 24 hours whenever possible.

Network Monitoring and Enforcement

DALESA CORP utilizes network monitoring systems, fraud detection tools, and carrier review processes to identify potentially unlawful traffic patterns. The company reserves the right to suspend, restrict, or terminate service for any customer found to be transmitting illegal robocalls, spoofed calls, or fraudulent traffic.

Record Retention

Relevant customer onboarding records, traffic records, traceback responses, and mitigation-related documentation are retained in accordance with applicable FCC and industry requirements.

Certification

DALESA CORP certifies that this robocall mitigation program is implemented in good faith and complies with applicable FCC regulations under 47 CFR Section 64.6305.

Authorized Officer: James Holloway

Date: May 12, 2026