

Robocall Mitigation Program Description

TechOps Partners, LLC

FCC FRN: 0028859908

Date: May 11, 2026

I. Scope

TechOps Partners, LLC is a MSP that provides managed VoIP services. This Robocall Mitigation Program applies to all calls originated by TechOps Partners, LLC on behalf of our own business and our client companies.

II. STIR/SHAKEN Implementation

We have partially implemented the STIR/SHAKEN authentication framework (47 CFR § 64.6301 et seq.) through our upstream carrier Trunking.io, a registered STIR/SHAKEN provider that performs attestation on our behalf.

III. Robocall Mitigation Measures

TechOps Partners, LLC takes the following reasonable steps to prevent the origination of illegal robocall traffic:

- **Know-Your-Customer (KYC):** We perform thorough vetting of all end customers, including business verification, tax ID review, and intended use case prior to service activation.
- **Traffic Monitoring:** All outbound traffic is monitored in real time by Trunking.io for anomalous patterns (e.g., high call volume, short-duration calls). Suspicious activity is automatically flagged and investigated.
- **Fraud Controls:** We rely on Trunking.io's carrier-grade fraud detection tools, STIR/SHAKEN attestation, and blocking capabilities. Any traffic suspected to be illegal robocalls is blocked or restricted.
- **Traceback Response:** We commit to responding fully to all traceback requests from the FCC, law enforcement, and the Industry Traceback Consortium.
- **Cooperation:** We will cooperate fully with the Commission, law enforcement, and the Industry Traceback Consortium in investigating and stopping any illegal robocallers using our services.

IV. Upstream Provider

All originating traffic is routed through Trunking.io (a registered provider in the Robocall Mitigation Database with full STIR/SHAKEN capabilities).

V. Certification

We certify that this program meets the requirements of 47 CFR § 64.6305(a) and that we will update this filing within 10 business days of any material change.