

ROBO CALL MITIGATION PROGRAM DESCRIPTION
(FCC RMDB Compliance Statement – 47 CFR § 64.6305)

1. Company Overview

The undersigned entity provides interconnected VoIP and voice communication services to authorized business customers. The company operates as a voice service provider and/or intermediary provider in the call chain and routes voice traffic through approved upstream carriers and technology platforms.

2. Scope of Services and Traffic Handling

The company only facilitates voice traffic for legitimate and authorized users. All outbound and inbound call traffic is processed through controlled VoIP infrastructure and trusted carrier partners. The company does not knowingly originate, permit, or transmit illegal robocall traffic, including unsolicited or fraudulent automated calls.

3. Robocall Mitigation Measures

To prevent and mitigate illegal robocalls, the company implements reasonable and effective risk-based mitigation procedures, including but not limited to:

- Traffic monitoring and analysis for anomalous or suspicious call patterns
 - Filtering and blocking of high-risk, fraudulent, or non-compliant traffic
 - Enforcement of Acceptable Use Policy (AUP) for all customers and end users
 - Cooperation with upstream and downstream providers for traffic validation
 - Immediate suspension or termination of services in case of suspected abuse or non-compliance
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4. STIR/SHAKEN and Authentication Practices

Where applicable, the company supports and relies on STIR/SHAKEN frameworks or equivalent authentication mechanisms provided by upstream carriers to help identify and reduce spoofed or unauthorized calling traffic.

5. Compliance Statement

The company certifies that it has adopted and maintains a robocall mitigation program reasonably designed to prevent the origination and transmission of illegal robocalls in compliance with the Federal Communications Commission (FCC) rules and regulations under 47 CFR § 64.6305.

The company further certifies that it will update and improve its mitigation practices as necessary to address evolving robocall threats and regulatory requirements.

6. Enforcement and Ongoing Monitoring

The company actively monitors traffic and user behavior to ensure compliance with applicable regulations. Any detected violations, abuse, or suspicious activity is subject to investigation, and appropriate corrective actions will be taken, including service restriction, suspension, or termination.

7. Contact Responsibility

The designated compliance contact listed in the RMDB filing is responsible for managing robocall mitigation oversight and responding to regulatory inquiries.

Certification:

The undersigned hereby certifies that the information provided in this Robocall Mitigation Program Description is true and accurate to the best of their knowledge and that the company is committed to maintaining full compliance with FCC robocall mitigation requirements.