

Indiana Paging Network, Inc.

This robocall mitigation plan is for Indiana Paging Network, Inc, with headquarters at 6745 W. Johnson Rd., Laporte, IN. 46350.

Introduction: This Robocall Mitigation Program outlines the measures that Indiana Paging Network, Inc. has implemented to combat the transmission of unlawful robocalls through our network. As a responsible answering service, we are committed to ensuring the integrity and security of voice communications for our clients and their customers. The only calls that originate from our phone system are calls made by our internal staff. Our internal staff work as an answering service and use technology to answer and make calls on our client's behalf which does not allow robocalling or high-volume automated dialing.

1. Compliance with STIR/SHAKEN Standards: Indiana Paging Network, Inc. is fully compliant with the Secure Telephone Identity Revisited (STIR) and Signature-based Handling of Asserted Information Using toKENs (SHAKEN) standards. Our upstream carrier certifies all call authentication on our behalf, ensuring that caller ID information is verified and trustworthy.

2. Monitoring and Analysis: We continuously monitor call traffic to identify patterns consistent with robocall activities. Our system analyzes call duration, call origin, frequency, and other metadata to detect and assess potential robocall threats.

3. Call Blocking and Filtering: In accordance with FCC regulations and guidelines, Indiana Paging Network, Inc. employs advanced call blocking and filtering technologies. These tools help prevent known robocall numbers from connecting to our network and reaching our clients' lines.

4. Partner and Vendor Oversight: We ensure that all our partners and vendors adhere to strict robocall mitigation practices. Regular audits and compliance checks are conducted to maintain the integrity of the telecommunication ecosystem connected to our services.

5. Training and Awareness: Indiana Paging Network, Inc. provides ongoing training for our employees to recognize, report, and mitigate potential robocall threats. This includes understanding the latest trends in robocall tactics and the evolving regulatory landscape.

6. Incident Response and Reporting: We have established procedures for responding to robocall incidents, including investigation, mitigation, and reporting to relevant authorities. Incidents are logged and analyzed to prevent future occurrences.

7. Commitment to Regulatory Compliance: Indiana Paging Network, Inc. is committed to full compliance with FCC regulations regarding robocalls. We regularly review and update our policies and practices to align with the latest regulatory requirements and industry standards.