

Robocall Mitigation Program Description

Pros2Go, LLC

FCC FRN: 0038376059

Date: May 3, 2026

I. Scope Pros2Go, LLC is a VNOC/MSP that provides managed VoIP and SIP trunking services. This Robocall Mitigation Program applies to all calls originated by Pros2Go, LLC on behalf of our own business and client companies.

II. STIR/SHAKEN Implementation We have partially implemented the STIR/SHAKEN authentication framework (47 CFR § 64.6301 et seq.) through our upstream carrier Flowroute, a registered STIR/SHAKEN provider that performs attestation on our behalf.

III. Robocall Mitigation Measures Pros2Go, LLC takes the following reasonable steps to prevent the origination of illegal robocall traffic:

- **Know-Your-Customer (KYC):** We perform thorough vetting of all end customers, including business verification, tax ID review, and intended use case prior to service activation.
- **Traffic Monitoring:** All outbound traffic is monitored in real time for anomalous patterns (high call volume, short calls, etc.). Suspicious traffic is automatically flagged and investigated.
- **Fraud Controls:** We rely on Flowroute's carrier-grade fraud detection tools, STIR/SHAKEN attestation, and blocking capabilities. We block or restrict any traffic that appears to be illegal robocalls.
- **Traceback Response:** We commit to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement, and the Industry Traceback Consortium.
- **Cooperation:** We will cooperate fully with the Commission, law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that use our service.

IV. Upstream Provider All originating traffic is routed through Flowroute (a registered provider in the Robocall Mitigation Database with full STIR/SHAKEN capabilities).

V. Certification We certify that this program meets the requirements of 47 CFR § 64.6305(a) and that we will update this filing within 10 business days of any material change.