

ROBOCALL MITIGATION PLAN

Prepared for Filing with the FCC Robocall Mitigation Database (RMD)

Company Name:	TEXTPLUG TECHNOLOGIES LIMITED
DBA / Trade Name:	BUZZTEXT
FCC Registration Number (FRN):	0038371019
EIN / TIN:	334794992
Business Address:	1209 MOUNTAIN ROAD PL NE, STE R, ALBUQUERQUE, NM
Website:	https://buzztext.net
Date of Filing:	2 ND MAY 2026
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1. Company Overview

[YOUR US LLC NAME], operating under the trade name Buzztext, is a consumer-facing mobile application that provides users with virtual phone numbers for private calling and SMS/MMS messaging. The app is available on iOS via the Apple App Store and on Android via Google Play. Users purchase virtual phone numbers through the app and use those numbers to place calls and send text messages to other phone numbers, keeping their personal phone numbers private.

Buzztext operates as an end-user application and does not function as a wholesale voice carrier, gateway provider, or intermediate provider. The company utilizes the services of VoIP.ms as its underlying voice service provider and telephony infrastructure partner. All call origination and termination is handled through VoIP.ms, which maintains its own STIR/SHAKEN implementation and RMD filing.

2. Voice Service Provider Role in the Call Chain

Buzztext acts as an originating voice service provider. Users initiate calls and messages through the Buzztext application, which routes traffic through VoIP.ms for call origination and termination on the Public Switched Telephone Network (PSTN). Buzztext does not operate as an intermediate or terminating provider and does not accept traffic from other voice service providers for transit or termination.

3. STIR/SHAKEN Implementation Status

Buzztext relies on VoIP.ms as its upstream carrier for STIR/SHAKEN call authentication. VoIP.ms implements STIR/SHAKEN on all calls originated through its network, including calls placed by Buzztext users. As such, all voice calls initiated through the Buzztext application are authenticated via STIR/SHAKEN by VoIP.ms before reaching the PSTN.

Buzztext does not independently operate SIP infrastructure or a STIR/SHAKEN signing authority. The company relies on the STIR/SHAKEN attestation provided by VoIP.ms as the originating carrier.

4. Robocall Mitigation Program

Buzztext has implemented the following measures to prevent the origination of illegal robocalls and to ensure that its platform is not used for unlawful or abusive calling and messaging:

4.1 User Registration and Identity Verification

- All users must create an account and authenticate before accessing calling or messaging features.
- Users purchase virtual phone numbers through the app using verified payment methods (Apple In-App Purchase and other payment processors), creating a traceable financial link to each account.
- Each phone number is assigned to a single authenticated user account, preventing anonymous or untraceable use of the service.

4.2 Prohibited Use and Acceptable Use Policy

- Buzztext's Terms of Service (available at <https://buzztext.net/terms-of-service>) expressly prohibit the use of the platform for robocalling, autodialing, spam messaging, telemarketing, or any form of unsolicited bulk communication.
- Users agree to these terms upon registration. Violation of these terms results in immediate suspension or termination of the user's account and forfeiture of any purchased credits or phone numbers.

4.3 Traffic Monitoring and Anomaly Detection

- Buzztext monitors calling and messaging patterns for signs of automated or high-volume abuse, including unusually high call or message volumes from a single account, rapid sequential dialing patterns, and bulk messaging behavior.
- Accounts that exhibit patterns consistent with robocalling or spam are flagged for review and may be suspended pending investigation.

4.4 Rate Limiting

- The platform enforces rate limits on outbound calls and messages to prevent any single user from generating traffic volumes consistent with robocalling or spam operations.
- These limits are calibrated for normal person-to-person conversational use and are reviewed periodically.

4.5 Complaint Handling and Enforcement

- Buzztext maintains a support contact (buzztext1@gmail.com and <https://buzztext.net/contact>) through which complaints regarding unwanted calls or messages can be received and addressed.
- Upon receiving a complaint, the company investigates the reported account and takes appropriate action, including warning, suspension, or permanent termination of the offending account.
- Buzztext cooperates with law enforcement, the FCC, and its upstream carrier (VoIP.ms) in investigating any reports of illegal robocalling or spoofing originating from its platform.

4.6 Number Management

- All phone numbers provisioned through Buzztext are obtained from VoIP.ms and are properly allocated and assigned. Buzztext does not permit caller ID spoofing or the use of unassigned or unauthorized numbers.
- Each outbound call displays the caller's assigned virtual phone number as the calling party number, ensuring accurate caller identification.

5. Commitment to Compliance

Buzztext is committed to full compliance with the TRACED Act, FCC rules regarding STIR/SHAKEN, and all applicable regulations governing robocall mitigation. The company will continue to review and update its robocall mitigation practices as the regulatory landscape evolves and as new tools and technologies become available.

This robocall mitigation plan will be reviewed and updated at least annually, or more frequently as needed to address emerging threats or regulatory changes.

6. Certification

I, the undersigned, certify that the information provided in this robocall mitigation plan is true, accurate, and complete to the best of my knowledge, and that the described measures are currently in effect.

Signature



2ND MAY
2026
Date

UWERHIAVWE TEJIRI
GLORY
Printed Name

CHIEF EXECUTIVE
OFFICER
Title