

Robocall Mitigation Plan

Main Line Voip, LLC

Filing Type: Voice Service Provider Without a STIR/SHAKEN Implementation Obligation

Plan Version: 1.0

Date: May 1, 2026

1. Provider Identification

FCC Registration Number (FRN): 0024537417

Business Name: Main Line Voip, LLC

Business Address: 1205 Ward Avenue, West Chester, PA 19380

Former Address: 295 E Swedesford Road, Wayne, PA 19380

Robocall Mitigation Contact

- **Name:** Andrew M. Spoot
- **Title:** Owner / Principal
- **Email:** aspoont@mainlinevoip.com
- **Phone:** 610-200-8704, x223

Prior Enforcement Actions

Main Line Voip, LLC has **not** been subject to any FCC or law-enforcement action or investigation related to illegal robocalling, spoofing, or deficiencies in Robocall Mitigation Database filings.

2. Role in the Call Chain

Main Line Voip, LLC operates as a **voice service provider directly serving end users.**

Key characteristics:

- Provides hosted VoIP services to small business customers under its own brand.
- Operates through a **white-label reseller arrangement with Cordial aka Skyswitch.**
- Cordial owns and operates all switching, SIP trunking, routing, and PSTN interconnection.
- Main Line Voip, LLC is **not** a gateway provider or intermediate provider.

3. STIR/SHAKEN Implementation Status & Exemption Basis

Implementation Status

Main Line Voip, LLC has **not implemented STIR/SHAKEN** on any portion of its network.

Exemption Basis — 47 CFR § 64.6305(d)(2)(i)

Main Line Voip, LLC qualifies for exemption because it **lacks control over the network infrastructure** required to implement STIR/SHAKEN.

Supporting facts:

- Does not own or operate switching equipment, SIP infrastructure, or PSTN interconnection.
- All originated traffic traverses the Coredial platform.
- Coredial maintains its own STIR/SHAKEN implementation, SPC token, and certificate.
- Coredial cannot independently authenticate, sign, or assign attestation levels.
- Caller ID authentication is performed by Coredial for all outbound calls.

Despite the exemption, Main Line Voip, LLC, maintains a **robust robocall mitigation program** described below.

4. Robocall Mitigation Program

4.1 Know Your Customer (KYC) Procedures

Pre-Activation Vetting

- Requires legal business name, physical address, and EIN or equivalent.
- Verifies business legitimacy via public records (state registries, directories).
- Requires disclosure of primary use case.
- High-volume outbound calling, telemarketing, or lead-generation applicants receive enhanced review.
- Will not knowingly provision service to entities engaged in illegal robocalling or fraudulent caller ID spoofing.

Acceptable Use Policy (AUP)

Customers must agree to an AUP prohibiting:

- Illegal robocalls or autodialed calls violating the TCPA.

- Fraudulent or harmful caller ID spoofing.
- Any unlawful use of Affinity Unified services.

The AUP authorizes **immediate suspension or termination** for violations.

Ongoing Monitoring & Re-Verification

- Periodic account reviews and reviews triggered by complaints or alerts.
- Unusual call patterns or high volumes relative to stated use case trigger enhanced review.
- Actions may include customer outreach, temporary suspension, or termination.

4.2 Call Analytics & Traffic Monitoring

Coredial Fraud Monitoring

Main Line Voip, LLC relies on Coredial's integrated fraud detection tools, which provide:

- Real-time alerts for anomalous call patterns
- Detection of short-duration bursts, high-risk destinations, and abnormal volumes
- Automatic restriction or blocking of suspicious traffic

Manual Review & Escalation

Main Line Voip, LLC investigates:

- Coredial alerts
- Internal CDR reviews
- Customer usage anomalies

*Actions may include suspension or termination.

Third-Party Analytics

Main Line Voip, LLC does not currently use additional analytics but may adopt them as customer volume or FCC requirements evolve.

4.3 Upstream Provider Awareness

- Cordial is the **sole upstream provider**.
- Main Line Voip, LLC has confirmed Coredial maintains a compliant RMD filing and has implemented STIR/SHAKEN.
- No other upstream providers are used.

4.4 Caller ID & Number Management

- All numbers are provisioned through CoreDial's carrier relationships.
- Caller ID assignment is restricted to numbers authorized and provisioned to the customer.
- Unauthorized caller ID manipulation triggers immediate investigation and corrective action.

5. Traceback Response Commitment

Main Line Voip, LLC commits to responding **within 24 hours** to traceback requests from:

- FCC
- Federal or state law enforcement
- Industry Traceback Group (ITG) or FCC-designated consortium

Main Line Voip, LLC will:

- Cooperate fully
- Preserve relevant CDRs and customer information
- Assist in identifying and terminating illegal traffic

Traceback Contact:

- **Name:** Andrew M. Spont
- **Email:** aspoont@mainlinevoip.com
- **Phone:** 610-200-8704, x223

6. Enforcement & Remediation Procedures

Upon identification of suspected illegal robocall traffic:

1. **Immediate Investigation** Review CDRs, account data, and information from reporting entities.
2. **Interim Suspension** Outbound calling is suspended pending investigation.
3. **Customer Notification** Customer is informed and allowed to respond.
4. **Termination** Service is permanently terminated if illegal activity is confirmed or the customer cannot provide a satisfactory explanation.
5. **Reporting** Confirmed illegal activity is reported to CoreDial and, when appropriate, the FCC and law enforcement.

7. Plan Maintenance & Updates

Main Line Voip, LLC will:

- Review and update this plan **at least annually**.
- Update its RMD filing **within 10 business days** of any material change, per 47 CFR § 64.6305(d)(5).
- Adjust procedures based on FCC rule changes, business changes, or enforcement trends.

Certification

I, Andrew Spoont, certify that:

1. All calls originated by Main Line Voip, LLC are subject to the robocall mitigation program described herein.
2. Main Line Voip, LLC prior certification has not been removed by Commission action.
3. Main Line Voip, LLC has not implemented STIR/SHAKEN due to lack of control over required network infrastructure.

Signature: Andrew M. Spoont

Printed Name: Andrew M. Spoont

Date: 5/1/2026