

Robocall Mitigation Program Description

Business Name: Grid IT Solutions
FCC Registration Number (FRN): 0038363826

1. Statement of Compliance

Grid IT Solutions complies with all applicable regulations set forth by the Federal Communications Commission (FCC) regarding robocalls and call authentication. We do not engage in illegal robocalling practices and ensure that all communications are conducted in a lawful and transparent manner.

2. Call Practices

Our organization primarily engages in legitimate business communications. We ensure that all outbound calls are made with proper consent where required. We do not use auto-dialers for unsolicited marketing or spam calls.

3. Robocall Mitigation Practices

To prevent illegal robocalls, we implement internal monitoring systems to track call patterns and detect any suspicious activity. We ensure that our communication systems are used only for legitimate purposes and take corrective action if any irregularities are found.

4. Customer Consent and Data Protection

We obtain customer consent before initiating any communication where required. Customer data is handled securely and is not shared with unauthorized third parties. We follow strict data protection policies to ensure privacy and compliance.

5. STIR/SHAKEN Implementation

At present, STIR/SHAKEN call authentication framework is not directly applicable to our operations, as we are not a telecommunications carrier or VoIP service provider. However, we ensure that we partner only with compliant service providers when required.

This document is submitted as part of the Robocall Mitigation Database filing requirements.