

Robocall Mitigation Program Description

Company: MATTHEW PERKINS LLC

FCC Registration Number (FRN): 0038321154.

1. Overview

The filer is a Voice Service Provider that offers VoIP-based voice termination and origination services. The company utilizes upstream carriers and interconnection partners to route traffic within the United States telecommunications network.

2. STIR/SHAKEN Implementation

The filer has implemented STIR/SHAKEN authentication either directly or through upstream providers for a portion of its network traffic. Where direct implementation is not available, the filer relies on compliant upstream carriers that perform call authentication and attestation.

3. Robocall Mitigation Practices

The filer maintains a robocall mitigation program that includes reasonable measures to prevent the origination of illegal robocall traffic, including:

- Screening of traffic sources and customers prior to service activation
- Monitoring of call patterns for anomalous or suspicious activity
- Blocking or terminating traffic identified as unlawful or abusive
- Enforcement of acceptable use policies prohibiting illegal robocalling

4. Traceback Cooperation

The filer commits to responding fully and within 24 hours to lawful traceback requests from the FCC, law enforcement agencies, and the industry traceback consortium. The filer cooperates with investigations and takes appropriate corrective action when illegal traffic is identified.

5. Enforcement Actions

The filer maintains the right to suspend or terminate any customer or upstream partner generating illegal or suspicious traffic in violation of applicable regulations or internal policies.

6. Compliance Statement

The filer certifies that it has implemented a robocall mitigation program consistent with 47 CFR § 64.6305(a) and continues to take reasonable steps to prevent the origination of illegal robocall traffic.