

Robocall Mitigation Program Description

Next Level Techies LLC

FRN: 0031565880

1249 S. Diamond Bar Blvd. #374

Diamond Bar, CA 91765

Next Level Techies LLC is a non-facilities-based voice service provider. Pursuant to 47 CFR § 64.6304(b), the company is incapable of obtaining an SPC token because it does not control the network infrastructure necessary to implement STIR/SHAKEN directly. STIR/SHAKEN authentication for traffic originated by Next Level Techies LLC is performed by its upstream provider, Wiretap Telecom, LLC.

Next Level Techies LLC maintains a robocall mitigation program reasonably designed to reduce the origination of unlawful robocall traffic. The company reviews customers before activating service, collects and reviews identifying and business information as applicable, evaluates the stated use of service, and does not knowingly allow use of its service for unlawful, deceptive, or spoofed traffic.

The company monitors for suspicious calling patterns, investigates complaints or credible evidence of illegal traffic, and takes appropriate action when warranted, including service suspension or termination. Next Level Techies LLC also knows its upstream provider and relies on Wiretap Telecom, LLC for upstream call authentication and related network controls. No third-party analytics vendor is used.

Next Level Techies LLC will respond fully and in a timely manner to traceback requests from the FCC, law enforcement, and the registered industry traceback consortium, including responding within 24 hours when required. The company will update its robocall mitigation practices as necessary to remain compliant with applicable FCC requirements.

Prepared for Robocall Mitigation Database filing.