

Robocall Mitigation Program – Finfort Kft.

We are a VoIP service provider offering outbound and inbound voice services to business customers.

We do not originate robocalls or engage in illegal traffic practices. All customers are verified before activation through KYC procedures, including identity and business verification.

We strictly prohibit the use of our services for fraudulent, scam, or robocall-related activities. Our terms of service clearly define acceptable use, and violations result in immediate suspension or termination.

We monitor traffic patterns in real-time, including call volume anomalies, short-duration calls, and unusual routing behavior. Suspicious activity triggers automated and manual review.

We maintain logs of call activity and cooperate with traceback requests from regulators and industry groups.

We rely on our upstream providers for STIR/SHAKEN implementation and only route traffic through compliant carriers.

We take immediate action on any complaints or abuse reports and maintain internal procedures for incident response and mitigation.

Our company is committed to preventing illegal robocalls and ensuring compliance with FCC regulations.