

The filer provides VoIP-based voice services to business customers using interconnected VoIP infrastructure. The filer does not permit or support illegal robocall traffic, telemarketing, or automated calling campaigns.

All traffic is routed through upstream carrier services provided by Flowroute, which implements STIR/SHAKEN authentication across its network.

The filer monitors usage for abusive or fraudulent traffic and will investigate and terminate any accounts involved in illegal robocall activity.

The filer commits to responding to traceback requests within 24 hours and cooperating with law enforcement and industry traceback efforts.