

ABLV Solutions, LLC

Robocall Mitigation Program

Pursuant to the rules of the Federal Communications Commission, including 47 CFR Section 64.6305 (Robocall Mitigation and Certification), ABLV Solutions, LLC has implemented the following Robocall Mitigation Program:

ABLV Solutions, LLC provides PBX installation, configuration, and technical support services. The company does not originate, terminate, or transmit calls to the public switched telephone network (PSTN) and does not provide SIP trunking, DIDs, or telecommunications services.

All voice traffic is transmitted through third-party voice service providers selected and contracted directly by customers. These providers are responsible for call authentication, including implementation of STIR/SHAKEN, and for compliance with applicable FCC robocall mitigation requirements.

ABLV Solutions, LLC has implemented a Robocall Mitigation Program designed to prevent misuse of PBX systems under its management. Measures include:

- 1 Establishment and enforcement of security configurations on managed PBX systems, including strong credential policies, role-based access controls, and active measures to prevent unauthorized system entry
- 2 Ongoing review of system activity including call detail records (CDRs), login events, and usage telemetry to identify patterns inconsistent with normal business operations
- 3 Identification of anomalous calling behavior such as sudden spikes in outbound call volume, unusually brief call durations, and atypical destination patterns that may indicate misuse
- 4 Enforcement of outbound calling limits through configurable rate controls and dialing restrictions to reduce the risk of unauthorized or high-volume automated calling from managed systems
- 5 Defined incident response procedures enabling prompt action — including suspension of outbound calling capabilities or revocation of system access — upon identification of potential fraud or security compromise

ABLV Solutions, LLC requires customers to acknowledge responsibility for all telecommunications activity and compliance with applicable laws, including the Telephone Consumer Protection Act and the Truth in Caller ID Act.

In the event of suspected illegal robocalling or system compromise, ABLV Solutions, LLC will take reasonable steps to mitigate further activity and will cooperate with customer-selected

voice service providers and lawful traceback or investigative requests, including those coordinated through the U.S. Telecom Industry Traceback Group.

ABLV Solutions, LLC maintains relevant system logs and records sufficient to support investigation and mitigation efforts.

This program is designed to reduce the risk of illegal robocalls while maintaining the company's role as a systems integrator and technical service provider, not a telecommunications carrier.