

Robocall Mitigation Plan (RMD Filing)

Company Name: Omni Infrastructure LLC

FRN: 0038312864

Business Address: 16225 Park Ten PI #260, Houston, TX 77084, USA

Overview: Omni Infrastructure LLC is committed to preventing illegal robocalls and ensuring full compliance with FCC regulations. This Robocall Mitigation Plan outlines the procedures, technologies, and policies implemented to mitigate unlawful traffic.

Call Authentication (STIR/SHAKEN): We have implemented STIR/SHAKEN protocols to authenticate caller ID information for all outbound calls where technically feasible.

Traffic Monitoring: All outbound and inbound traffic is continuously monitored using automated systems to detect suspicious patterns, high-volume bursts, and abnormal call behavior.

Know Your Customer (KYC): We perform strict verification of all customers before onboarding, including identity checks, business validation, and intended use case analysis.

Blocking & Prevention: We actively block calls identified as illegal, spoofed, or high-risk using real-time analytics and third-party reputation databases.

Traceback Cooperation: We cooperate fully with industry traceback groups and regulatory authorities to investigate and stop illegal robocalls.

Complaint Handling: All complaints are logged, reviewed, and investigated promptly. Repeat offenders are suspended or terminated.

Record Keeping: Call detail records (CDRs) and compliance logs are securely stored and maintained for audit and regulatory purposes.

Enforcement Policy: Any customer found violating robocall policies will face immediate suspension and possible termination of services.

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