

Robocall Mitigation Plan

Legal Name of Entity: MIATEL PTE. LTD.

FRN: 0038310421

1. Description of Services

The entity provides VoIP and telecommunications services, including the provision of inbound and outbound SIP connectivity and DID number usage for business communications. The company may route voice traffic over IP-based networks for lawful business purposes.

2. Commitment to Preventing Illegal Robocalls

The entity strictly prohibits the use of its network and services for the transmission of illegal robocalls, spam calls, or any fraudulent or unlawful telecommunications traffic.

The company takes reasonable steps to ensure that all traffic passing through its systems complies with applicable laws and FCC regulations.

3. Traffic Monitoring and Mitigation Measures

The entity implements appropriate measures to identify and mitigate suspicious or illegal traffic, including but not limited to:

Monitoring call traffic patterns for anomalies consistent with robocalling activity

Investigating reports of suspected illegal traffic

Taking corrective action when suspicious activity is detected

Cooperating with upstream and downstream providers to prevent abuse

4. Know Your Customer (KYC) / Customer Screening

The entity takes reasonable steps to know its customers and prevent misuse of its services by:

Verifying customer identity and business information prior to service activation

Reviewing customer use cases for telecommunications services

Restricting or terminating services where misuse is suspected or confirmed

5. Response to Illegal Traffic

Upon detection or notification of suspected illegal robocall traffic, the entity will:

Investigate the reported traffic promptly

Take appropriate action, including suspension or termination of service

Cooperate with other providers and regulatory authorities when required

6. STIR/SHAKEN Compliance

Where applicable, the entity will cooperate with upstream providers implementing STIR/SHAKEN authentication frameworks to help reduce spoofing and improve call integrity.

7. Certification

The entity certifies that it will not knowingly originate or transmit illegal robocalls and will take reasonable steps to mitigate such traffic in accordance with FCC requirements.

Authorized Representative:

Alyona Kravtsova

Title: Service Manager

Date: 17.04.2026