



Sure (Diego Garcia) Limited
Diego Garcia
British Indian Ocean Territory

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To: FCC, 45 L Street NE, Washington, DC 20554, USA

Re: Robocall mitigation program

To whom it may concern

Sure (Diego Garcia) Limited (Sure) has taken the following steps to avoid originating illegal robocall traffic as part of its robocall mitigation programme

All Sure customers (4G and Fixed line) have accepted the FUP which prohibits abusive use of its services, failing which services can be terminated.

Sure customers are screened as legitimate users of its services.

Services are periodically reviewed to identify usage patterns as part of the management of resources. Such analysis provides the opportunity to detect abusive behaviour.

Sure stands ready to notify any voice customers of abuse and will suspend as necessary.

Sincerely

Dave Haworth
Senior Manager