

Robocall Mitigation Program

Nexora Telecom LLC

Nexora Telecom LLC is a U.S.-based voice service provider offering VoIP and telecommunications services. The company is committed to preventing illegal robocalls and ensuring compliance with FCC regulations. **STIR/SHAKEN Implementation:**

Nexora Telecom LLC is in the process of implementing STIR/SHAKEN authentication through an approved certificate authority. This will ensure caller ID authentication and reduce spoofing risks.

Robocall Mitigation Measures:

- Implementation of Know Your Customer (KYC) procedures for all clients
- Continuous monitoring of call traffic for suspicious patterns
- Immediate action to block or restrict any fraudulent or illegal traffic
- Cooperation with upstream carriers and service providers for traffic control

Compliance and Traceback Response:

Nexora Telecom LLC commits to responding promptly to all traceback requests from the FCC, law enforcement agencies, and industry traceback consortiums within 24 hours. The company maintains internal policies and procedures to detect, prevent, and mitigate unlawful robocall traffic and ensures full compliance with applicable FCC regulations. **Contact Information:**

Ankit Thakur

Owner

Nexora Telecom LLC

Email: ankit@nexoratelecom.com