

SignalSleek has implemented a comprehensive robocall mitigation program to prevent the origination and transmission of illegal robocalls and spoofed traffic.

We perform Know Your Customer (KYC) verification for all clients prior to activation of services. This includes identity verification and business use-case validation.

We continuously monitor call traffic patterns using automated and manual systems to detect suspicious behavior, including high call volumes, short-duration calls, and abnormal calling patterns.

Any suspicious or potentially fraudulent traffic is immediately flagged, investigated, and blocked where necessary. Customers found to be in violation of our acceptable use policies are suspended or terminated.

SignalSleek maintains detailed Call Detail Records (CDRs) and retains them for analysis and compliance purposes.

We fully cooperate with traceback requests from industry and regulatory authorities, including the U.S. Traceback Group, and respond within 24 hours as required.

We have implemented internal controls and industry best practices to minimize the risk of illegal robocalls being originated or transmitted through our network.