

Robocall Mitigation Program Description

Clemente Solutions LLC d/b/a Clemente Communications / Clemente Cloud

FCC Registration Number: 0038246955

Date: April 2, 2026

1. Company Overview

Clemente Solutions LLC, doing business as Clemente Communications and Clemente Cloud, is a managed voice service provider headquartered in Phoenix, Arizona. The company provides hosted cloud-based business phone services (VoIP/UCaaS), SIP trunking, cloud voice, SMS, and fax services to small and medium-sized businesses.

2. STIR/SHAKEN Implementation

Clemente Communications routes all originating voice traffic through Telnyx LLC, a Tier-1 carrier that has fully implemented the STIR/SHAKEN caller ID authentication framework across its network in compliance with 47 CFR Section 64.6301. All calls originated by Clemente Communications customers are subject to STIR/SHAKEN authentication by Telnyx prior to entering the public switched telephone network. As a result, all calls originating on Clemente Communications' network are compliant with the STIR/SHAKEN framework.

3. Robocall Mitigation Practices

In addition to STIR/SHAKEN compliance through its upstream carrier, Clemente Communications implements the following reasonable steps to prevent the origination of illegal robocall traffic:

- **Know-Your-Customer (KYC):** Clemente Communications verifies the identity and business purpose of all customers prior to activating voice services. This includes collection of business registration information, EIN verification, and review of intended use.
- **Contractual Prohibitions:** All customer service agreements expressly prohibit the use of Clemente Communications services for illegal robocalling, spoofing, or any activity that violates the Telephone Consumer Protection Act (TCPA), the Truth in Caller ID Act, or any applicable federal or state law.
- **Traffic Monitoring:** Clemente Communications monitors call traffic patterns for anomalous behavior indicative of illegal robocall activity, including unusual call volumes, high call abandonment rates, and sequential number dialing patterns.
- **Traceback Response:** Clemente Communications commits to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement agencies, and the USTelecom Industry Traceback Group.
- **Customer Notification:** Clemente Communications promptly notifies customers of any suspected policy violations and reserves the right to immediately suspend or terminate service for customers

found to be engaging in illegal robocalling.

- Upstream Provider Coordination: Clemente Communications coordinates with its upstream provider Telnix to address any reported issues with call traffic originating from its customer base.

4. Contact Information

Eric Beaulieu, Owner

Clemente Solutions LLC d/b/a Clemente Communications

Phoenix, Arizona

FRN: 0038246955

5. Certification

I, Eric Beaulieu, Owner of Clemente Solutions LLC d/b/a Clemente Communications, hereby certify that the information contained in this Robocall Mitigation Program Description is true, accurate, and complete to the best of my knowledge and belief.