



154 Long Beach Rd.

Island Park, NY 11558

RE: Robo Call Mitigation Program Description

April 1, 2026

Robocall Mitigation Program Description:

Our company utilizes a hosted VoIP platform provided by SkySwitch and relies on underlying carrier networks that implement STIR/SHAKEN authentication where supported. While STIR/SHAKEN is not fully implemented across all portions of the network we utilize, we have adopted a robocall mitigation program designed to prevent the origination of illegal robocall traffic.

We take reasonable steps to ensure that our services are not used to originate illegal calls, including customer vetting procedures, monitoring for suspicious traffic patterns, and enforcing acceptable use policies that prohibit unlawful robocalling and caller ID spoofing.

In the event that illegal robocall activity is suspected or identified, we will take immediate action, which may include suspension or termination of services. We also commit to responding fully and within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement agencies, and the industry traceback consortium, and to cooperate with such entities in investigating and mitigating illegal robocall activity.

Our robocall mitigation practices are consistent with FCC requirements under 47 CFR § 64.6305 and are designed to ensure compliance while maintaining the integrity of our network and service

Regards,

Michael Barrett

President

