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WIRESTAR®

NETWORKS

Robocall Mitigation Plan

This robocall mitigation plan is for WireStar Inc., with headquarters at 4156 Hwy 6, College Station, TX 77845.

We perform the following roles in the call chain:

- A voice service provider without a STIR/SHAKEN implementation obligation serving end-users.
- We are a reseller of Cisco WebEx Voice and do not have the capability to implement STIR/SHAKEN as we have no network equipment in the call path. Our next hop downstream carrier is Peerless.
- We also operate a MVNO reselling AT&T Mobility's APEX program

WireStar Inc., has not been prohibited from filing a certification in the Robocall Mitigation Database.

WireStar Inc., does not have a history of enforcement actions for illegal robocalls, TCPA or TSR violations, or related state law violations.

WireStar Inc. uses the following affirmative, effective measures to prevent the origination or transit of illegal robocalls.

Know Your Customer

We follow the caller ID authentication best practices for vetting caller identity and operational legitimacy for new and existing customers as described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

This process includes the collection and review of entity-identifying information to confirm that we have an authenticated relationship with the customer. We use this authenticated information to determine

whether the customer is subject to any enforcement actions that restrict the type of calling that they may do, for example, if they have been banned from initiating telemarketing calls.

We also validate, when possible, that the entity has a legitimate right to use its asserted calling numbers. We use this information to support the attestation level we assign to calls that we originate for that customer.

Our contractual provisions with customers prohibit them from initiating illegal robocalls. If we find a customer initiating suspicious robocalls, we warn them to stop. If such traffic continues, then we terminate their service.

Traceback

We respond within 24 hours to all traceback requests from the Commission, law enforcement, and the registered traceback consortium. We cooperate fully with such entities in investigating and stopping any illegal robocallers that use our service to originate, carry, or process illegal robocalls.

Robocall Mitigation Program

We will use call analytics software provided by Peerless and AT&T Mobility APEX to monitor all outbound voice traffic in real-time to prevent the origination or transit of illegal robocalls when our implementation is complete.

The software provides detailed reporting to identify suspected illegal robocalls. The system alerts us if we process outbound calls where the calling number has a poor reputation or is invalid, unallocated, or on a Do Not Originate list.

We immediately investigate any identified suspicious calls to determine if the caller attempted to originate or transit unlawful robocalls. If we determine that the traffic was likely unlawful, then we warn them to stop sending such traffic. If they continue to send traffic that appears to be unlawful, then we terminate their service.

STIR/SHAKEN

We are a reseller of Cisco WebEx Voice and AT&T Mobility APEX platforms and do not have control over STIR/SHAKEN implementation as we have no network equipment in the call path. Peerless and AT&T Mobility sign all originating calls on our behalf.