

March 31, 2026

Description of SageNet LLC Robocall Mitigation Program

To mitigate the risk of unlawful robocalls originating from its services, SageNet has implemented the following measures:

1. Customer Vetting and Contractual Controls

SageNet conducts reasonable due diligence on customers purchasing voice services, including verification of customer identity and business purpose where appropriate. Customer agreements prohibit the use of SageNet's services for unlawful robocalling, caller ID spoofing, or other fraudulent or abusive practices.

2. Upstream Provider Reliance and Coordination

SageNet relies on its upstream voice service providers to perform network-level call authentication, monitoring, and blocking, including implementation of STIR/SHAKEN and other industry-standard robocall mitigation measures. SageNet maintains relationships with such providers and will coordinate as necessary to address suspected illegal traffic.

3. Traffic Monitoring and Response

SageNet monitors for credible indications of illegal robocall activity through customer reports, vendor notifications, and traceback requests. Upon identification of suspected unlawful activity, SageNet will promptly investigate and take appropriate action, which may include suspension or termination of service.

4. Traceback Cooperation

SageNet responds to traceback requests from authorized entities, including the Industry Traceback Group, in a timely manner and cooperates with upstream providers and enforcement authorities to identify the source of suspected illegal robocalls.

5. Escalation and Enforcement

SageNet maintains internal processes to escalate and address complaints or evidence of unlawful robocalling. Confirmed violations may result in immediate mitigation actions, including blocking, suspension, or termination of the offending customer's services.

SageNet will update this Robocall Mitigation Program as necessary to remain consistent with FCC rules and industry best practices.

CERTIFICATION PURSUANT TO 47 C.F.R. § 64.6305(d)(3)(ii)

Pursuant to 47 C.F.R. § 1.16, I declare under penalty of perjury that the statements contained within the foregoing Robocall Mitigation Program are true and accurate to the best of my current information, knowledge and belief.



Amy Rogers

Senior Counsel & Corporate Secretary