



Compu Systems, Inc d.b.a. CompuSys

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Robocall Mitigation Program

Compu Systems, Inc d.b.a. CompuSys

Filed in accordance with 47 C.F.R. § 64.6305

Company Name:	Compu Systems, Inc d.b.a. CompuSys
FCC FRN:	0038213815
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Regulatory Contact:	Tyler Okhovatian, Director of Operations
Contact Email:	tyler@csidb.com
Contact Phone:	(386) 238-1692

1. Company Overview and Business Model

CompuSys is an IT services provider for Volusia/Flagler County area in Florida. CompuSys also provides voice communication services to its business customers. CompuSys does not operate as a facilities-based carrier and does not own or control any switching infrastructure, Session Border Controllers, or other call origination equipment of its own.

CompuSys resells voice services provided by third-party service providers. All call origination, routing, and STIR/SHAKEN authentication for VoIP traffic is performed by these upstream wholesale providers on their respective networks and infrastructure.

Because CompuSys does not operate its own voice switching equipment, it relies on its upstream providers to perform STIR/SHAKEN signing and attestation for all calls originating through its services.

2. STIR/SHAKEN Caller ID Authentication

CompuSys has no voice network infrastructure and does not independently implement the STIR/SHAKEN authentication framework, as it operates no voice infrastructure of its own. STIR/SHAKEN implementation for all CompuSys-originated traffic is handled by its upstream providers.



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CompuSys does not bypass, modify, or interfere with any STIR/SHAKEN processes performed by its upstream providers, and ensures all traffic passes through compliant, FCC-registered carriers.

3. Know Your Customer (KYC) — Customer Due Diligence

CompuSys takes reasonable steps to verify the identity and legitimacy of all customers prior to activating voice services. CompuSys's customer base consists exclusively of known business clients, which significantly reduces the risk of illegal robocall origination. New customer vetting includes:

- Verification of legal business name and entity formation / good standing
- Confirmation of physical business address and location
- Identification of a responsible contact person for the account
- Review of the nature and purpose of the customer's business
- Confirmation that the customer does not use auto-dialing or mass-calling technology

All customers are required to agree to CompuSys's Acceptable Use Policy (AUP), which explicitly prohibits the use of CompuSys services for any illegal purpose, including the origination of illegal robocalls, fraudulent calls, spoofed caller ID, or any activity inconsistent with the TCPA, the TRACED Act, or applicable FCC rules. Customers found to be in violation of the AUP are subject to immediate suspension or termination of service.

4. Know Your Upstream Providers

CompuSys has confirmed that its upstream providers are listed and in good standing in the FCC Robocall Mitigation Database.

CompuSys does not accept traffic from any carrier or intermediate provider that is not registered in the FCC Robocall Mitigation Database. As a reseller with no switching infrastructure, CompuSys does not independently interconnect with or accept traffic from carriers on its own behalf.

5. Call Analytics and Traffic Monitoring

CompuSys does not operate its own call analytics systems or employ third-party call analytics vendors, as it has no independent voice infrastructure over which to monitor traffic. Traffic monitoring, anomaly detection, fraud detection, and call blocking analytics are performed by CompuSys's upstream providers as part of their respective platform services.



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CompuSys monitors customer account activity at the business relationship level and will immediately escalate to the applicable upstream provider and/or suspend a customer's service if it has a reasonable basis to believe that the customer is using CompuSys services to originate illegal robocalls or engage in fraudulent calling activity.

6. Traceback Response and Regulatory Cooperation

CompuSys is committed to full cooperation with the FCC, law enforcement, and the USTelecom Industry Traceback Group (ITG) in all traceback investigations and robocall mitigation efforts.

- CompuSys will respond fully and promptly to all traceback requests from the FCC, law enforcement, and the industry traceback consortium.
- CompuSys will cooperate with the FCC's Enforcement Bureau and provide relevant information in response to reasonable and legitimate requests regarding illegal robocalls and suspicious activity. Because CompuSys does not operate any voice switching infrastructure, CompuSys will promptly identify the respective upstream service provider and work with them to take appropriate action including suspension or termination of the customer responsible as directed by the FCC.
- Contractual terms with customers do not restrict CompuSys's ability to cooperate fully with any regulatory or law enforcement traceback request.

Designated Traceback Contact:

Name:	Tyler Okhovatian
Title:	Director of Operations
Phone:	(386) 238-1692
Email:	help@csidb.com
Business Hours:	Monday – Friday, 9:00 AM – 5:00 PM Eastern Time

7. Robocall Mitigation Database Eligibility

CompuSys certifies the following:

- CompuSys has not been involved in any formal FCC, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing related to illegal robocalls, spoofing, or a deficient Robocall Mitigation Database certification.



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- CompuSys has not been prohibited from filing in the Robocall Mitigation Database.
- No prior CompuSys certification has been removed by Commission action.