

Robocall Mitigation Program Description

Company Name: Rytsoft LLC **FRN:** 0034321893

Date: March 30, 2026

1. Business Overview We are a US-based Voice Service Provider operating an outbound VoIP dialing platform (Vicidial) connected to wholesale termination providers (Twilio, and Telnyx). All calls are originated for legitimate AI-assisted ticketing and customer notification purposes, including ticket reminders, confirmations, and customer service communications within the United States.

2. Caller ID Management

- All outbound calls are sent with a valid +E.164 formatted US Caller ID (+1xxxxxxxxxx).
- Caller ID is populated dynamically from our internal lead database.
- Only authorized US numbers under our control or with explicit customer consent are used.
- The platform automatically formats the +E.164 number and inserts the required From: and P-Asserted-Identity: SIP headers.

3. Traffic Monitoring and Mitigation

- All calls are logged in real-time through Vicidial.
- We monitor call volume, answer rates, and complaint levels daily.
- Any customer complaint received via our carrier or directly is investigated within 24 hours.
- Traffic from any source showing signs of abuse is immediately blocked.
- We do not permit or facilitate any illegal robocalling or deceptive spoofing practices.

4. Carrier Compliance

- We use only IP-authenticated wholesale routes (Twilio, and Telnyx) that enforce proper CLI delivery and perform STIR/SHAKEN authentication on our behalf.
- We have provided our static server IP (188.68.32.244) to our carriers.
- We fully comply with STIR/SHAKEN, TRACED Act, and all FCC robocall mitigation requirements.

- We rely on our upstream wholesale providers (Twilio, and Telnyx) to perform STIR/SHAKEN authentication and attestation on all originated calls.

5. Complaint Handling

- We maintain a dedicated contact (see contact information in the RMD filing) for robocall complaints.
- Any complaint will result in immediate review and, if necessary, permanent blocking of the offending number or campaign.

We certify that this mitigation program is actively implemented and will be updated as needed.

Signature: Shahrukh Hanif

Title: Owner