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1. Company Description

Ring Telix is a dedicated Voice over IP (VoIP) service provider committed to delivering secure, high-quality communication solutions for businesses and call centers. We prioritize network integrity by implementing rigorous security protocols and advanced fraud prevention features to ensure every call on our network is legitimate and protected. (p. 1)

2. Network Traffic Monitoring & Mitigation Strategies

To comply with RMD requirements, Ring Telix employs the following five core pillars of monitoring and prevention:

A. Call Authentication (STIR/SHAKEN)

- We implement **STIR/SHAKEN** protocols to verify that the Caller ID hasn't been spoofed. (p. 1)
- This ensures that the originating caller has the legal right to use the phone number displayed. (p. 1)

B. Real-Time Analytics & Thresholds

- We use **SIP Analytics** to monitor traffic patterns in real-time. (p. 1)
- Specific **Call Thresholds** (e.g., calls per second) are set for each customer. If a customer exceeds their expected volume, the traffic is flagged for manual review or automatically blocked. (p. 1)

C. CDR Analysis & Volume Monitoring

- We perform nightly audits of **Call Detail Records (CDRs)** to identify suspicious behavior, such as high volumes of short-duration calls typical of robocalls. (p. 1)
- We track **"Caller ID utilization"** to ensure customers are not rotating through large blocks of numbers to evade detection. (p. 2)

D. KYC (Know Your Customer) & Vetting

- Thorough **"Know Your Customer"** checks are conducted before onboarding new clients to ensure they are legitimate businesses. (p. 2)
- We verify that customers have a valid business reason for high-volume dialing. (p. 2)

E. Traceback Cooperation

- Ring Telix is committed to responding to **Traceback Requests** from the FCC or Industry Traceback Group (ITG) within **24 hours**. (p. 2)