

Robocall Mitigation Program Description

Company Name: *Expertip IP LLC dba AT-NET Services*

Date: *3/23/26*

1. Overview

Expertip IP LLC dba AT-NET Services (“Company”) is a provider of hosted Voice over IP (VoIP) services to business customers. We provision and bill services directly to end-users while utilizing an upstream provider, SkySwitch, for network infrastructure and call routing.

We originate voice traffic on behalf of our authenticated end-user customers and are therefore considered a Voice Service Provider as defined by the Federal Communications Commission (FCC).

2. STIR/SHAKEN Implementation Status

We do not directly implement STIR/SHAKEN authentication, as we do not operate our own SIP network or call authentication infrastructure.

All outbound calls are routed via our upstream provider, SkySwitch, which is responsible for applying STIR/SHAKEN call authentication and attestation.

Accordingly, we have selected “No STIR/SHAKEN Implementation” in the Robocall Mitigation Database and rely on our upstream provider for compliance with STIR/SHAKEN requirements.

3. Network and Traffic Description

We provide hosted VoIP services to small and medium-sized business customers, supporting approximately 180 endpoints.

Our network traffic consists of standard business communications initiated by authenticated users. We do not provide:

- Autodialing platforms
- Bulk outbound calling services
- High-volume telemarketing services

All traffic originates from verified customer accounts using provisioned VoIP devices or soft clients.

4. Robocall Mitigation Practices

We have implemented a robocall mitigation program designed to prevent the origination of illegal robocalls from our network. Our mitigation measures include:

a. Customer Vetting (Know Your Customer)

- We verify customer identity and business use prior to service activation
 - We collect business information including company name, contact details, and intended use of service
 - We do not knowingly onboard customers engaged in illegal robocalling or high-risk activities
-

b. Acceptable Use Policy Enforcement

- We establish expectations for acceptable use of our services during customer onboarding and through our service agreements. We do not knowingly permit the use of our services for illegal robocalling, caller ID spoofing, or other abusive activities.
 - We require customers to use accurate and non-misleading caller ID information and prohibit unauthorized caller ID spoofing.
 - If we become aware of suspected misuse of our services, we investigate and take appropriate action, including suspension or termination of service.
-

c. Traffic Monitoring and Analysis

- We maintain awareness of outbound traffic activity through periodic review and operational indicators such as usage patterns and billing anomalies. Due to the size and nature of our customer base, we do not operate real-time traffic analytics systems.
- We rely in part on our upstream provider for network-level monitoring, analytics, and mitigation of suspicious or anomalous traffic patterns. Additionally, we respond to any complaints, alerts, or unusual usage patterns by investigating the associated customer account.

d. Enforcement and Response

- We investigate suspected illegal robocalling activity when identified through customer complaints, upstream provider notifications, or unusual usage patterns. Upon identification of suspicious activity, we take appropriate action, including suspension or termination of service.
- We cooperate with upstream providers and industry partners when addressing abusive traffic.

e. Upstream Provider Mitigation Support

- We rely on our upstream provider, SkySwitch, for:
 - STIR/SHAKEN call authentication
 - Network-level analytics and monitoring
 - Call blocking and mitigation capabilities

f. Traceback Cooperation and Response

- We respond fully and in a timely manner to all traceback requests from the Federal Communications Commission, law enforcement agencies, and the industry traceback consortium.
- We are committed to responding to such requests within 24 hours and will cooperate in investigations of suspected illegal robocalling activity.

5. Risk Profile

Our customer base is limited in size (approximately 180 endpoints) and consists primarily of legitimate business users.

We do not provide services to large-scale outbound call centers or high-volume dialing operations, which significantly reduces the risk of illegal robocall origination.

6. Commitment to Compliance

Expertip IP LLC dba AT-NET Services is committed to complying with all applicable regulations related to robocall mitigation and call authentication.

We will continue to strive to:

- Monitor evolving regulatory requirements
- Enhance our mitigation practices as needed
- Cooperate with industry partners and regulators

7. Certification

We certify that the information provided in this Robocall Mitigation Program Description is true and accurate to the best of our knowledge.

Authorized Representative:

Name: _____

Title: _____

Signature: _____

Date: _____