

Robocall Mitigation Program (RMP)

Provider Name: Northeast Tech Group Inc
FCC Registration Number (FRN): 0037564127
Operating Company Number (OCN): Not Assigned
Headquarters: Scarborough, Maine
Date: 3/26/2026

1. Overview

Northeast Tech Group Inc provides hosted VoIP solutions to business customers. Northeast Tech Group Inc has a fully IP-based voice network utilizing SkySwitch as its hosted VoIP platform provider. In compliance with 47 CFR § 64.6305 and FCC Robocall Mitigation Database requirements, this Robocall Mitigation Program (RMP) describes the specific reasonable steps taken to prevent, detect, and mitigate illegal robocalls originating from our network.

2. Provider Role in the Call Chain

Northeast Tech Group Inc operates as an Originating Voice Service Provider. We provide hosted VoIP services to business customers and assign Direct Inward Dial (DID) numbers through the Skyswitch ordering and porting team. Northeast Tech Group does not function as a Gateway Provider. All traffic is 100% IP-based and transmitted through compliant upstream carriers.

3. STIR/SHAKEN Implementation Status

Northeast Tech Group Inc relies on its upstream carrier and Skyswitch infrastructure for STIR/SHAKEN implementation and call authentication for IP-based voice traffic. Northeast Tech Group does not issue SPC tokens directly. All originated traffic is subject to upstream authentication protocols consistent with FCC requirements.

4. Mitigation Practices

A. Customer Authentication & Onboarding

- Verification of legitimate business identity prior to activation
- Collection of legal business name, address, and authorized contact information
- Review of intended call volume and business use case
- Explicit prohibition of illegal robocalling, spoofing, and fraudulent traffic
- Immediate suspension authority for violations

B. Traffic Monitoring & Analytics

Northeast Tech Group Inc maintains access to Call Detail Records (CDRs) through Skyswitch. While primary monitoring occurs at the upstream carrier level, Northeast Tech Group Inc retains the ability to review call data if complaints or traceback requests arise. Typical monthly call volume is under 100,000 calls.

C. Call Blocking & Enforcement

- Enforcement of upstream carrier blocking policies
- Cooperation with industry traceback efforts
- Immediate suspension or termination of customers engaged in suspected illegal activity
- Review of suspicious call patterns upon notification

D. Outbound Campaign Controls

While Northeast Tech Group Inc does not knowingly support mass outbound call campaigns, any customer engaging in outbound calling must comply with the Telephone Consumer Protection Act (TCPA) and all

FCC regulations. Northeast Tech Group Inc reserves the right to require proof of consent documentation and to terminate service for violations.

E. Upstream Provider Compliance

Northeast Tech Group Inc partners exclusively with SkySwitch and its compliant upstream carriers, which maintain FCC Robocall Mitigation Database filings and STIR/SHAKEN implementation.

5. Traceback & Law Enforcement Response

Northeast Tech Group Inc commits to respond to all traceback requests within 24 hours. We will cooperate fully with the Industry Traceback Group, FCC enforcement staff, and law enforcement agencies in investigating and mitigating illegal robocall activity.

6. Recordkeeping

Northeast Tech Group Inc maintains onboarding documentation, call data access, contractual agreements, and traceback correspondence records consistent with FCC recordkeeping expectations.

7. Compliance Contact

Primary Contact: Tim Booth

Title: President

Phone: 207-828-4600

Email: timb@northetech.com

Certification:

I certify that the information contained in this Robocall Mitigation Program is accurate and that all voice traffic originated by Northeast Tech Group Inc is subject to the mitigation practices described herein.

Signature: Tim Booth

Name: Tim Booth

Title: President

Date: 3/26/2026