

Vendera Inc. Robocall Mitigation Program Description

Vendera Inc. (dba Vendera Mobile) is an enterprise wireless service provider that acts as a reseller/middleman. We obtain mobile voice and data lines from underlying facilities-based carriers (primarily AT&T and Verizon), manage billing and customer relationships, and provide service to our enterprise customers. Customers pay us, and we pay the upstream carrier bills. We do not control the network infrastructure, do not originate calls onto the public switched telephone network (PSTN), and do not implement STIR/SHAKEN ourselves — authentication is handled by the underlying carriers.

Our robocall mitigation program includes the following reasonable steps consistent with 47 CFR § 64.6305 to avoid originating illegal robocall traffic:

1. **Customer Vetting (Know-Your-Customer):** We perform due diligence on all new and renewing enterprise customers, including verification of business legitimacy, review of intended use, and execution of service agreements that prohibit illegal robocalling or spoofing. We limit service to vetted enterprise users and do not offer service to high-risk or residential consumers without additional scrutiny.
2. **Usage Monitoring:** We monitor customer usage patterns through tools provided by our upstream carriers and internal systems. Unusual or high-volume calling patterns that could indicate robocall activity are flagged for investigation.
3. **Response to Suspicious Activity:** If illegal robocall traffic is suspected or identified (via customer complaints, carrier notifications, or monitoring), we promptly investigate and take action, including suspension or termination of the offending customer's service.
4. **Traceback and Cooperation:** Vendera Inc. commits to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement, and the industry traceback consortium. We will cooperate fully with any investigations and take immediate steps to stop any illegal robocallers using our service.
5. **Upstream Provider Procedures:** We rely on the robust network-level robocall mitigation and analytics systems of our upstream carriers (AT&T and Verizon), including any call blocking or analytics tools they provide.

This program applies to all calls associated with our service. Vendera Inc. has not been prohibited from filing in the Robocall Mitigation Database, and no prior certification has been removed by the Commission.

Executed on: March 26, 2026

Casey McNeil, CEO
Vendera Inc.