



## **Robocall Mitigation Plan**

### **Network Brainiacs**

#### **Overview**

Network Brainiacs provides VoIP services as a reseller through an upstream provider (SkySwitch). We do not operate our own switching infrastructure for call origination and rely on our upstream carrier for network-level call authentication, including STIR/SHAKEN implementation where applicable.

#### **Type of Provider**

VoIP Reseller / Managed Service Provider

#### **STIR/SHAKEN Status**

Network Brainiacs does not directly implement STIR/SHAKEN. All call authentication and signing is handled by our upstream carrier (SkySwitch and its underlying network providers).

#### **Robocall Mitigation Practices**

To prevent illegal robocalls and ensure compliance with FCC regulations, Network Brainiacs implements the following measures:

- Customer vetting procedures prior to service activation
- Monitoring of outbound calling patterns for suspicious activity
- Immediate suspension of services for customers engaged in illegal or abusive calling
- Enforcement of Acceptable Use Policies prohibiting robocalls, spam, and fraudulent activity
- Cooperation with upstream carriers and regulatory bodies in identifying and mitigating unwanted traffic

#### **Traceback and Cooperation**

Network Brainiacs agrees to fully cooperate with traceback requests from authorized entities, including the Industry Traceback Group. We commit to responding to traceback inquiries within 24 hours and taking appropriate action when illegal traffic is identified.

#### **Recordkeeping and Enforcement**

We maintain internal records of customer activity and enforcement actions. Accounts found to be in violation of our policies are subject to suspension or termination.

#### **Contact Information**

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Authorized Representative:

Victor Magan

Effective Date: March 2026

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#### **Certification:**

Network Brainiacs certifies that the information provided in this Robocall Mitigation Plan is accurate and complete to the best of our knowledge and complies with FCC requirements.