

Mammoth Technology Services

Robocall Mitigation Plan (RMP)

As Of 25 March 2026

1. STIR/SHAKEN Implementation Status

Per 47 CFR § 64.6305(d)(2)(i)

- **Status:** Full Implementation
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2. Specific Reasonable Steps to Avoid Illegal Origination

Per 47 CFR § 64.6305(d)(2)(ii)

To comply with the "Know Your Customer" (KYC) and "Know Your Upstream Provider" obligations under § 64.1200(n), the following measures are active:

- **Vetting New/Renewing Customers:**
 - **Identity Verification:** We require a valid Tax ID (EIN), physical business address, and government-issued ID for a primary point of contact for all new business accounts.
 - **Traffic Profile Disclosure:** Customers must provide a written description of their intended use case (e.g., customer support, marketing, alerts) and estimated call volumes.
 - **Contractual Prohibitions:** All Service Agreements include a "Zero Tolerance" clause for illegal robocalling, granting us the right to terminate service immediately upon detection of fraudulent or illegal activity.
 - **Network Monitoring and Analytics:**
 - **Anomaly Detection:** We utilize [Name of Analytics Tool/Vendor] to monitor for high-volume bursts, low Call Duration (ACD), and low Answer Seizure Ratios (ASR) that are characteristic of illegal robocalling.
 - **Caller ID Validation:** Our system prevents "spoofing" by ensuring that calls originating from a customer's trunk use only the Telephone Numbers (TNs) assigned to or ported for that specific customer.
 - **Honeypots & Blacklists:** We cross-reference outbound traffic against industry-standard "Do Not Originate" (DNO) lists and invalid/unallocated number databases.
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3. Commitment to Traceback and Cooperation

Per 47 CFR § 64.6305(d)(2)(iii)

We hereby formally commit to the following:

- **24-Hour Response:** We will respond fully and in a timely manner—**no later than 24 hours** after receipt—to all traceback requests from the FCC, law enforcement, and the Industry Traceback Group (ITG).
 - **Investigatory Cooperation:** We will cooperate with federal and state authorities in investigating and stopping any illegal robocallers identified as using our network.
 - **Upstream Accountability:** If a traceback points to an upstream provider, we will provide all necessary data to track the call to the point of origin.
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4. Recordkeeping and Compliance

- **Annual Re-Certification:** We will review and update this plan annually in the Robocall Mitigation Database (RMD) to ensure accuracy.
 - **10-Day Update Rule:** We will update our RMD filing within **10 business days** of any material change to our contact information or mitigation practices.
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Company Information

- **Filing Entity:** Mammoth Technology Services
- **FCC Registration Number (FRN):** 0027863604
- **Responsible Officer:** John Evans, Partner, john@mammothservices.net, 1-940-368-1709