

Robocall Mitigation Plan

Company Name: Networks Plus

Date: 3/25/26

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IT Service Manager

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1. Purpose

This Robocall Mitigation Plan describes the policies, procedures, and controls implemented by Networks Plus to prevent the origination and transmission of illegal robocalls in compliance with FCC regulations.

2. Business Model & Network Description

Networks Plus operates as a non-facilities-based Voice Service Provider, reselling hosted VoIP services through CoreDial.

3. STIR/SHAKEN Implementation

Networks Plus relies on CoreDial and its upstream carriers for STIR/SHAKEN implementation.

4. Customer Vetting & KYC Controls

Includes identity verification, use-case review, and enhanced due diligence for high-risk customers.

5. Acceptable Use Policy

Customers are prohibited from illegal robocalling, spoofing, and TCPA violations. Violations constitute material breach.

6. Traffic Monitoring

Oversight includes usage monitoring and coordination with CoreDial analytics.

7. Enforcement Actions

Zero-tolerance policy. Immediate suspension, termination, and reporting of violations.

8. Traceback Cooperation

Respond within 24 hours and cooperate fully with traceback requests.

9. Record Retention

Records retained for minimum 12 months.

10. Upstream Accountability

CoreDial maintains compliance with FCC requirements.

11. Employee Training

Annual compliance training for relevant staff.

12. Continuous Compliance

Plan updated regularly per FCC guidance.

13. FCC Certification Language

Certification Statement:

Networks Plus certifies that it has implemented a robocall mitigation program designed to prevent the origination of illegal robocalls on its network.

Networks Plus further certifies that it will respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the U.S. Telecom Industry Traceback Group, and that it will take appropriate mitigation actions, including blocking, suspending, or terminating service to customers engaged in illegal robocalling.

Networks Plus acknowledges that failure to comply with these requirements may result in removal from the FCC Robocall Mitigation Database and other enforcement actions.

Authorized Representative:

Name: Sean Elliott

Title: IT Service Manager

Signature: *Sean Elliott*

Date: 3/25/26

FCC Portal Robocall Mitigation Program Summary:

Networks Plus is a non-facilities-based voice service provider reselling hosted VoIP services through CoreDial. Networks Plus does not operate its own switching or PSTN infrastructure and relies on its upstream provider for call routing, STIR/SHAKEN implementation, and network-level analytics.

Networks Plus has implemented a robocall mitigation program that includes customer vetting procedures, acceptable use policies prohibiting illegal robocalling, ongoing monitoring of customer usage, and coordination with its upstream provider to detect and mitigate suspicious traffic.

Networks Plus enforces a zero-tolerance policy for illegal robocalling and will immediately investigate, suspend, or terminate customers engaged in such activity. The company cooperates fully with traceback requests from the FCC and authorized entities and maintains records sufficient to support such investigations.

Optional STIR/SHAKEN Statement for Portal:

Networks Plus relies on its upstream provider, CoreDial, for STIR/SHAKEN implementation and attestation. Networks Plus ensures its provider is compliant and listed in the FCC Robocall Mitigation Database.