

Robocall Mitigation Program Description

Prescribed Managed Solutions, Inc.

Prescribed Managed Solutions, Inc. provides managed IT and hosted voice services to business customers through a third-party telecommunications platform (CoreDial). The company does not operate its own telecommunications network infrastructure and does not directly originate calls over facilities it owns or controls. Instead, voice services are provisioned and delivered through upstream carriers and service providers.

Because Prescribed Managed Solutions, Inc. operates as a reseller and managed service provider, the implementation of STIR/SHAKEN call authentication is handled by its upstream telecommunications provider. The company does not directly implement STIR/SHAKEN on its own network.

To mitigate the risk of illegal robocalls, spoofing, and other forms of abusive traffic, Prescribed Managed Solutions, Inc. maintains and enforces a robocall mitigation program consistent with 47 CFR § 64.6305. This program includes the following practices:

Customer Vetting and Onboarding:

All customers are subject to review prior to activation of voice services. This includes validation of business identity, intended use of services, and screening for high-risk or suspicious activities. The company does not knowingly provide service to entities engaged in illegal robocalling or fraudulent activity.

Acceptable Use and Service Policies:

Customers are required to adhere to acceptable use policies that prohibit the use of services for unlawful, deceptive, or abusive calling practices, including robocalling, caller ID spoofing, and fraudulent schemes.

Monitoring and Traffic Review:

Prescribed Managed Solutions, Inc. monitors customer activity for unusual or suspicious calling patterns where feasible. Indicators such as high call volumes, abnormal call behavior, or customer complaints are reviewed and investigated.

Response and Enforcement Actions:

If suspicious or potentially illegal activity is identified, the company takes appropriate action, which may include customer outreach, service suspension, or termination. The company also cooperates with its upstream providers, industry traceback groups, and law enforcement agencies as necessary.

Cooperation with Upstream Providers and Authorities:

Prescribed Managed Solutions, Inc. works in coordination with its upstream voice service providers to ensure compliance with applicable regulations, including traceback requests and

mitigation of illegal traffic. The company commits to responding to traceback requests within required timeframes.

Through these measures, Prescribed Managed Solutions, Inc. seeks to prevent the origination and transmission of illegal robocalls and to ensure compliance with FCC robocall mitigation requirements.