



AID Group, Inc.

Making Technology Yours

P.O. Box 4577
Skokie, IL 60076
Tel: (847) 481-5181
Fax: (847) 841-4308
<http://www.aidgroup.net>

- **Detailed Practices:** We have implemented CNAM on all incoming and outgoing phone calls, also all incoming calls are getting checked against Spam Control powered by Nomorobo Voice with subsequent drop of the call if call is originated from matched database.
- **Know Your Customer (KYC):** All of our customers are known and vetted, and have signed support agreement in addition to getting phone service.
- **Know Your Upstream Provider:** We are using only one upstream provider that is in good standing with all rules and regulation of STIR/SHAKEN
- **Analytics:** Use of reasonable analytics to identify and block suspicious traffic, such as adopting a "do-not-originate" (DNO) list

