

Robocall Mitigation Program

Argati

Headquarters: Colorado, USA

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Effective Date: March 1, 2026

1. Overview

Argati is a voice service provider and reseller delivering hosted VoIP and related communications services to business customers using an upstream platform provider, including SkySwitch. Argati does not permit customers to use arbitrary outbound caller ID numbers. Customers may only originate calls using telephone numbers assigned to their own line, account, or numbers that have been specifically authorized by Argati. Argati maintains this Robocall Mitigation Program to reduce the risk that its services are used to originate, carry, or process illegal robocall traffic.

2. Caller ID and Number Use Controls

Argati restricts customer use of outbound caller ID. Each account may only use the telephone number associated with the customer's provisioned line, trunk, or other number that has been validated and explicitly authorized on the customer account. Argati does not permit spoofing of unaffiliated or unauthorized caller ID numbers. Requests for changes to outbound caller ID are reviewed prior to activation, and unauthorized caller ID use is prohibited.

3. Customer Acceptance and Account Controls

Before activating service, Argati collects and reviews customer identity and business information appropriate to the type of customer and service requested. Argati reserves the right to deny, suspend, or terminate service where the customer's identity cannot be reasonably verified, where the requested use case presents elevated robocall risk, or where the customer is suspected of using the service for unlawful, deceptive, fraudulent, or abusive calling activity.

4. Contractual and Policy Restrictions

Argati prohibits customers from using its services to originate or facilitate illegal robocalls, unlawful telemarketing, spoofed calls, or fraudulent calling campaigns. These restrictions are

incorporated into customer terms, acceptable use policies, onboarding requirements, or comparable service conditions. Violation of these requirements may result in investigation, suspension, blocking, or termination of service.

5. Traffic Monitoring and Mitigation

Argati monitors for suspicious traffic patterns and other indicators of potentially unlawful robocall activity. Monitoring may include review of unusual call volumes, abnormal calling patterns, high-velocity outbound campaigns, short-duration or repetitive calls, unusual answer-seizure ratios, customer complaints, traceback notices, provider notifications, or other indicators of suspicious activity. Where suspicious activity is identified, Argati may investigate, request supporting information from the customer, restrict service, block traffic, or terminate service.

6. Upstream Provider Reliance and Coordination

Argati relies in part on its upstream service providers and platform providers, including SkySwitch and underlying carriers, for portions of the call path, network-level controls, and any caller ID authentication functions they implement. Argati coordinates with upstream providers as needed when investigating suspicious traffic, traceback notices, or other robocall-related concerns and will take appropriate action based on information received from those providers.

7. Traceback Response Commitment

Argati will respond fully and within 24 hours to traceback requests from the Federal Communications Commission, law enforcement, and the industry traceback consortium, consistent with applicable FCC requirements. Argati will cooperate with such entities in investigating and stopping illegal robocallers that use its service. Relevant records, account details, and call information will be reviewed promptly to identify the source of suspected traffic and support the traceback process.

Traceback Contact:

- James Robinson, Owner
 - support@argati.com
 - 719-433-4230
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8. Record Review and Enforcement

If Argati receives evidence of suspicious, spoofed, illegal, or abusive calling activity, it will review the relevant account and traffic information and take reasonable mitigation steps. Depending on the circumstances, those steps may include warning the customer, requiring additional verification, disabling outbound calling, blocking specific traffic, suspending service, terminating service, or escalating the matter to upstream providers or appropriate authorities.

9. Program Review and Updates

Argati will review this Robocall Mitigation Program periodically and update it as needed to reflect changes in operations, vendor relationships, FCC requirements, or mitigation practices.

Certification Statement

Argati certifies that the calls originated on its network are subject to the robocall mitigation practices described in this program and that it is committed to taking reasonable steps to prevent its services from being used to originate, carry, or process illegal robocall traffic.