

Robocall Mitigation Program Description (Non-Confidential)

Company Name: Konnected Concepts Inc

Business Type: Managed Service Provider (MSP) offering devices and connectivity solutions

1. Overview

Konnected Concepts Inc is a Managed Service Provider (MSP) that resells communication devices and connectivity services. The company does not operate as a telecommunications carrier and does not originate voice calls or SMS traffic directly.

2. Traffic Description

Konnected Concepts Inc does not originate, terminate, or transmit voice calls or SMS messages over its own network. Any connectivity services provided to customers are facilitated through third-party, FCC-compliant upstream providers.

3. Robocall Mitigation Practices

Although the company does not originate traffic, Konnected Concepts Inc takes the following steps to prevent misuse of its services:

- Works only with reputable and compliant upstream providers
- Does not support or knowingly facilitate illegal robocalling activities
- Maintains internal policies prohibiting the use of services for fraudulent or abusive purposes
- Takes action, including suspension or termination, against any customer found violating acceptable use policies

4. STIR/SHAKEN Compliance

Konnected Concepts Inc does not directly implement STIR/SHAKEN as it does not originate calls. Any call authentication is handled by upstream service providers that are responsible for compliance with applicable FCC regulations.

5. Compliance Statement

Konnected Concepts Inc complies with all applicable FCC rules and regulations regarding robocall mitigation and relies on its upstream providers to ensure proper call authentication and traffic monitoring.