

Partner Tek Inc. – Robocall Mitigation Program Description & STIR/SHAKEN Exemption

Partner Tek Inc. is a VoIP service provider operating as a reseller utilizing the SkySwitch/CoreDial platform and associated upstream carriers. Partner Tek Inc. does not own or operate the underlying network facilities required to implement STIR/SHAKEN call authentication.

STIR/SHAKEN Exemption

Partner Tek Inc. qualifies for an exemption from direct implementation of STIR/SHAKEN under 47 CFR § 64.6304(b)(2), as it does not have control over the network infrastructure necessary to implement STIR/SHAKEN.

Partner Tek Inc. relies on upstream providers, including SkySwitch/CoreDial and their underlying carriers, for call origination and termination. These upstream providers control the signaling infrastructure, authentication services, and certificate management required for STIR/SHAKEN implementation.

Partner Tek Inc. relies on upstream providers that are STIR/SHAKEN compliant and listed in the FCC Robocall Mitigation Database.

Robocall Mitigation Program

1. Customer Vetting (KYC)

Verification of identity and business legitimacy; validation of business registration; review of intended use; screening against fraud sources; contractual prohibition of illegal robocalling.

2. Upstream Provider Vetting (KYUP)

Use of FCC-listed upstream providers; confirmation of STIR/SHAKEN compliance; no routing through non-compliant providers.

3. Traffic Monitoring and Analytics

Monitoring for unusual spikes, short-duration calls, spoofing, and anomalies; use of platform analytics and tools.

4. Enforcement

Zero-tolerance policy; blocking, rate limiting, suspension, or termination of violating customers.

5. Traceback Cooperation

Commitment to respond to traceback requests within 24 hours; investigation of all credible reports.

6. General Compliance

Partner Tek Inc. does not knowingly originate illegal robocalls and enforces compliance with all applicable laws.