

Robocall Mitigation Program

Better Connected IT, LLC

Provider Type: Voice Service Provider (UCaaS Reseller)

Underlying Network Provider: SkySwitch

STIR/SHAKEN Status

Better Connected does not control the network infrastructure necessary to authenticate calls using the STIR/SHAKEN framework and therefore does not have an independent STIR/SHAKEN implementation obligation. Calls originated by Better Connected customers are authenticated and signed by SkySwitch, the underlying voice service provider, which maintains its own STIR/SHAKEN implementation and Robocall Mitigation Database filing.

Robocall Mitigation Measures

Better Connected maintains an appropriate robocall mitigation program consistent with 47 CFR § 64.6305, including customer due diligence, acceptable use enforcement, monitoring of outbound calling behavior, and coordination with SkySwitch to investigate and mitigate suspected illegal robocall activity.

Traceback Cooperation

Better Connected cooperates fully with traceback requests from the Federal Communications Commission, law enforcement agencies, and the Industry Traceback Group, responding as promptly as practicable and in all cases within 24 hours, including coordination with SkySwitch as the underlying network provider.

Certification

I certify under penalty of perjury that the foregoing information is true and accurate and that Better Connected has implemented the robocall mitigation practices described herein in compliance with 47 CFR § 64.6305.