



Robocall Mitigation Plan

Perceptive Fabrication mitigates illegal robocalls by:

- Know Your Customer - Verifying customer identity before service activation
- Monitoring customer traffic for abnormal patterns or high-volume calling
- Responding to traceback requests from regulators and industry groups
 - We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.
- Suspending or terminating services for customers engaged in illegal robocalling
- Do Not Call Registry: We comply with the FTC's rules for the Do Not Call Registry.
- Do Not Originate: Our hosted VoIP provider follows the FCC rules for the Do Not Originate List.

STIR/SHAKEN Extensions

We are a reseller of voice services hosted on VoIP platforms by PayG LLC dba SkySwitch and do not have the capability to implement STIR/SHAKEN. PayG LLC dba SkySwitch has implemented STIR/SHAKEN protocols in their IP Voice networks (RMD0002940).