

Company Name: Om Enterprise Inc.

Date: 03/23/2026

1. Introduction and Scope

Om Enterprise Inc. ("the Company") is a voice service provider serving end-user customers via CoreDial services. This document describes the Company's Robocall Mitigation Program, implemented to comply with the TRACED Act and FCC regulations.

2. STIR/SHAKEN Implementation (Full/Partial)

The Company has implemented the STIR/SHAKEN caller ID authentication framework on its IP network.

- **Certificate Management:** The Company has obtained a Service Provider Code (SPC) token from the STIR/SHAKEN Policy Administrator and uses its own digital certificate to sign calls.
- **Attestation Levels:** We assign the appropriate attestation level (A, B, or C) to all SIP calls originating on our network, ensuring that traffic from end-users with direct DID assignments receives A-level attestation.

3. "Know Your Customer" (KYC) Practices

To prevent bad actors from obtaining service, the Company implements strict onboarding procedures:

- **Identity Verification:** New customers must provide a physical business address, federal tax ID, and contact information for a responsible officer.

4. Traffic Monitoring and Analytics

The Company relies on their provider CoreDial / SkySwitch, real-time analytics to monitor for malicious activity:

5. Mitigation Actions

If the CoreDial / SkySwitch system identifies traffic as highly likely to be illegal:

- **Immediate Action:** Whatever policy CoreDial / SkySwitch has will be executed.
Investigation: As per a service provider notification from the CoreDial / SkySwitch, The Company will investigate the flagged activity. If the client is violating the AUP, we suspend or terminate service, as stipulated in our contract.

6. Traceback Cooperation

The Company commits to responding to traceback requests from the FCC, law enforcement, or the industry traceback consortium within 24 hours. We cooperate fully to identify the source of any illegal traffic.

7. Responsible Personnel

Name: Animeh Solanki

Title: Officer

Email: animesh.solanki@omeiweb.com

Phone: 832-237-3546 x122