

Robocall Mitigation Program Description

Company Name: Tech Kooks

Role: Reseller / Non-Facilities-Based Voice Service Provider

Tech Kooks operates as a reseller of voice services and does not function as a facilities-based voice service provider. The company does not originate calls on its own network and instead utilizes upstream carrier partners for call routing, authentication, and delivery.

Tech Kooks relies on its upstream provider(s) to implement and maintain compliance with applicable STIR/SHAKEN authentication frameworks and robocall mitigation requirements pursuant to 47 CFR § 64.6300 et seq.

To mitigate unlawful robocall traffic, Tech Kooks implements the following practices:

- Customer vetting procedures prior to provisioning voice services
- Monitoring of account activity for unusual or suspicious calling patterns
- Immediate suspension or termination of services upon detection of suspected illegal robocall activity
- Cooperation with traceback requests from industry groups, law enforcement, and regulatory authorities
- Maintenance of accurate customer records associated with voice service accounts

Tech Kooks does not knowingly originate or facilitate illegal robocall traffic and will take appropriate action to prevent misuse of its services.