

Robocall Mitigation Program Description

Company Name: Storm's Edge Technologies

FRN: 0027162692

Overview:

Storm's Edge Technologies is a hosted VoIP service provider and reseller that provides voice services directly to end users. We do not operate our own switching or transmission infrastructure and rely on underlying carrier partners for call origination and routing.

STIR/SHAKEN Implementation:

All voice traffic originated by Storm's Edge Technologies is transmitted via our upstream carrier partners, including CoreDial and White Label Communications. These providers have fully implemented STIR/SHAKEN across their IP networks and are responsible for authenticating and signing calls in compliance with FCC requirements.

We rely on our upstream providers' STIR/SHAKEN implementations to meet our obligations under 47 CFR § 64.6301.

Robocall Mitigation Practices:

Although we rely on upstream providers for call authentication, Storm's Edge Technologies has implemented measures to prevent the origination of illegal robocalls, including:

- Customer vetting procedures prior to service activation
- Enforcement of terms of service prohibiting illegal robocalling
- Prompt investigation of complaints and traceback requests
- Cooperation with law enforcement and industry traceback efforts when applicable
- Only approved endpoint devices/phones are deployed
- End Customers not provided with provisioning details

Network Role:

Storm's Edge Technologies operates solely as a Voice Service Provider and does not function as a gateway provider or intermediate provider.

Conclusion:

Storm's Edge Technologies is committed to complying with all FCC robocall mitigation requirements and preventing the use of its services for illegal robocalling activities.