



Sharp IT Solutions, LLC – Robocall Mitigation Program

Company Overview

Sharp IT Solutions, LLC is a non-facilities-based Voice over IP (VoIP) service provider offering telecommunications services to business end users. The company does not operate its own network infrastructure and relies on upstream providers to originate and terminate voice traffic.

STIR/SHAKEN Status

Sharp IT Solutions, LLC does not implement STIR/SHAKEN directly, as it does not control network facilities. All call authentication is performed by upstream voice service providers in accordance with FCC requirements.

Robocall Mitigation Practices

Sharp IT Solutions, LLC has implemented the following measures to prevent illegal robocalls from originating on its network:

- Customer vetting procedures are conducted prior to service activation, including identity verification and evaluation of business use cases
- Customers are prohibited from using services for unlawful robocalling or caller ID spoofing under the company's terms of service
- Call traffic is monitored for unusual patterns, including high-volume outbound calling and abnormal call behavior
- The company reserves the right to suspend or terminate services for customers suspected of engaging in illegal robocalling activity
- The company cooperates with traceback requests from the FCC, law enforcement, and the Industry Traceback Group, and commits to responding within 24 hours
- The company relies on upstream providers to assist in identifying and blocking suspicious or illegal traffic

Upstream Provider Relationship

All outbound and inbound call traffic is transmitted via upstream carriers that have implemented STIR/SHAKEN and additional robocall mitigation protections.

Commitment to Compliance

Sharp IT Solutions, LLC is committed to complying with all applicable FCC regulations, including 47 CFR § 64.6305, and will continue to update its robocall mitigation practices as necessary.