

Robocall Mitigation Program Description

Company Name: PulseSphere Technologies

Overview:

PulseSphere Technologies is a small voice service provider offering limited VoIP services to a single business client. The company does not operate a large-scale telecommunications network and does not originate high volumes of calls.

Mitigation Practices:

1. Customer Vetting: Services are provided only to known and verified business customers.
2. Traffic Monitoring: Call patterns are monitored for unusual or suspicious activity.
3. Use of Upstream Providers: Calls are routed through established upstream carriers that implement STIR/SHAKEN authentication.
4. No Robocalling Policy: The company strictly prohibits the use of its services for illegal robocalling or caller ID spoofing.
5. Traceback Cooperation: PulseSphere Technologies commits to responding to traceback requests from the FCC, law enforcement, and industry traceback consortiums within 24 hours.

STIR/SHAKEN Implementation:

PulseSphere Technologies does not directly implement STIR/SHAKEN. The company relies on upstream providers for authentication.

Compliance Statement:

The company complies with 47 CFR § 64.6305 by maintaining a robocall mitigation program designed to prevent illegal robocalls.